DEPARTMENT OF PUBLIC SERVICE REGULATION
BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MONTANA

IN THE MATTER OF THE PETITION OF	)	UTILITY DIVISION
CABLE & COMMUNICATIONS	)	
CORPORATION, dba MID-RIVERS	)	DOCKET NO. D2003.8.105
CELLULAR, for Designation as an Eligible	)	
Telecommunications Carrier	)	

CABLE & COMMUNICATIONS CORPORATION,
dba MID-RIVERS CELLULAR'S
THIRTY-SECOND QUARTERLY AND SIXTEENTH SEMI-ANNUAL REPORT
AS REQUIRED BY FINAL ORDER DATED MARCH 29, 2005
(PSC Order No. 6518a)

Service Date: June 27, 2013

THIRTY-SECOND QUARTERLY REPORT

I. Unsatisfied Requests – March 16 through June 15, 2013:

a. By location in each of the two study areas:

i. Mid-Rivers Study Area: zero (0).

ii. Range Study Area: zero (0).

b. Detailed description of why customer requests for service could not be satisfied: there were no unsatisfied requests.

II. Customer Complaints – March 16 through June 15, 2013:

a. Number and nature of complaints: see Attachment A hereto.

b. Remedy employed to address complaints: see Attachment A hereto.

c. Location of complaints by Study Area:

i. Mid-Rivers: see Attachment A hereto.

ii. Range: see Attachment A hereto.

d. Number of repeat complaints: see Attachment A hereto.

III. Federal Universal Service Funds, including Lifeline and Link Up Funds received – March 16 through June 15, 2013:

a. Funds received:

i. Interstate Common Line Support:

1. ($687.00) received in March 2013 for February 2013.

2. ($723.00) received in April 2013 for March 2013.

3. ($11,880.00) received in May 2013 for April 2013.

ii. High Cost Loop Support:

    1. ($589.00) received in March 2013 for February 2013.
    2. ($618.00) received in April 2013 for March 2013.
    3. ($10,195.00) received in May 2013 for April 2013.

iii. Local Switching Support:

    1. ($96.00) received in March 2013 for February 2013.
    2. ($102.00) received in April 2013 for March 2013.
    3. $21,099.00 received in May 2013 for April 2013.

iv. Lifeline and Link Up Funds:

    1. $0 received to date.

v. Frozen High Cost Support

    1. $64,694.00 received in March 2013 for February 2013.
    2. $64,694.00 received in April 2013 for March 2013.
    3. $64,694.00 received in May 2013 for April 2013.

USF payments received by Mid-Rivers Cellular will be transitioning to zero over a five year period beginning in July of 2012 as a result of the FCC's USF Reform Order. This reduction of support affects the ability of Mid-Rivers Cellular to make additional long-term investments in new wireless site construction.

NOTE:

(a) Included as Attachment B hereto is an excerpt with a section entitled “Low Income Telephone Assistance” from the Summer 2013 issue of the “411” newsletter published by Mid-Rivers Communications for its customers.

(b) RATE PLAN

The final Order requires that Mid-Rivers Cellular must have on file with the Montana Public Service Commission (MTPSC) a copy of each rate plan that it offers for which it may receive FUSF support, including rates, terms and conditions of service: See Attachment C hereto.

FOURTEENTH SEMI-ANNUAL REPORT

IV. 5-Year Build-out Plan, updated for the period of December 16, 2012, through June 15, 2013: see Attachment D hereto.

a. Including expanded coverage in Northern Cheyenne Reservation, unless conflicting licenses, in which case an explanation of those conflicts must be provided:

i. Representatives from Cable & Communications Corporation conducted an on-site meeting with Jace Killsback at the Northern Cheyenne Tribal Council in Lame Deer, Montana, on February 17, 2006.

ii. Letters addressed to Jace Killsback of the Northern Cheyenne Reservation dated May 15, 2006, and June 16, 2006, were filed with the Commission in Cable & Communications Corporation's Second Semi-Annual Report of June 27, 2006. No response has been received to date.

iii. A letter addressed to Jace Killsback of the Northern Cheyenne Reservation dated March 20, 2007, was mailed via certified mail/return receipt requested and was signed in receipt on March 21, 2007. This letter was filed with the Commission in Cable & Communications Corporation's Eighth Quarterly and Fourth Semi-Annual Report of June 29, 2007.

iv. Representatives from Cable & Communications Corporation conducted a meeting with Danny Sioux, Rosebud County

Commissioner and member of the Northern Cheyenne Tribe, in Miles City, Montana, on September 11, 2007.

v. A letter addressed to Geri Small, President of the Northern Cheyenne Tribal Council, mailed March 31, 2008, documenting C&CC's continuing attempts to establish cellular services on the Northern Cheyenne Reservation, was filed with the Commission in Cable & Communications Corporation's Twelfth Quarterly and Sixth Semi-Annual Report of June 17, 2008. No response has been received to date.

vi. C&CC representatives attended a meeting with the Northern Cheyenne Economic Development Committee on July 8, 2008. C&CC offered at the meeting to conduct a propagation study at our own expense to determine the most advantageous site locations necessary to extend wireless service throughout Northern Cheyenne lands, and to share the findings of the study with President Small and the Economic Development Committee.

vii. A letter dated August 8, 2008, was sent to Geri Small, President of the Northern Cheyenne Tribal Council, thanking the Northern Cheyenne Economic Development Committee for meeting with C&CC and again extending offers to conduct a propagation study at our expense and sharing with them the results of that study. This letter was filed with the Commission in C&CC's Fourteenth

Quarterly and Seventh Semi-Annual Report Dated December 26, 2008.

viii. A letter addressed to LeRoy Spang, President of the Northern Cheyenne Tribal Council, was sent December 11, 2008, expressing C&CC's interest in working with the Council to establish wireless services throughout their lands. This letter was filed with C&CC's Fourteenth Quarterly and Seventh Semi-Annual Report to the Commission dated December 26, 2008. No response has been received to date.

ix. Copies of previous C&CC correspondence to the Northern Cheyenne were faxed to Clara Canfield, Administrator to the Tribal Chairman, per her request on December 11, 2008. A copy of that fax was filed with the Commission in C&CC's Sixteenth Quarterly and Eighth Semi-Annual Report on June 29, 2009.

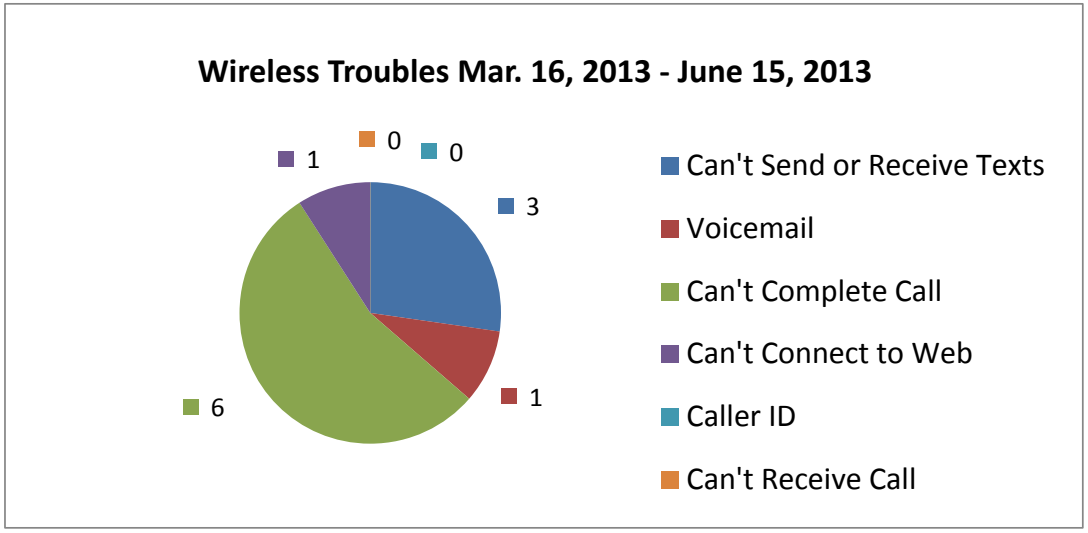
x. Once approval is granted from the Northern Cheyenne Tribal Council to investigate possible wireless site locations on their land, C&CC will then address licensing requirements necessary to provide the service.

Attachment A

WIRELESS ETC TROUBLE REPORT

Cellular Troubles Cleared 03/16/13 - 06/15/13

Record of Complaint (Trouble Category)	Can't Send or Receive Texts	3
	Voicemail	1
	Can't Complete Call	6
	Can't Connect to Web	1
	Caller ID	0
	Can't Receive Call	0
	Total	**11**



Nature of the Complaint:	**Study Area**	**Date**	**Remedy for Complaint or Trouble**	Location of Trouble
Can't Send or Receive Texts	(406) 913	4/3/2013	Connecting Company Trouble	701 2 ST E #10; Roundup MT 59072
Can't Complete Call	(406) 913	5/10/2013	Repaired equipment that provides service to customer.	622 ! ST W; Roundup MT 59072
Voicemail	(406) 928	5/17/2013	Repaired equipment that provides service to customer.	PO Box 157; Grass Range MT 59032
Can't Send or Receive Texts	(406) 974	6/11/2013	Connecting Company Trouble	822 Union RD; Circle MT 59215
Can't Complete Call	(406) 974	5/20/2013	No trouble found, customer equipment checked.	109 11TH ST; Circle MT 59215
Can't Send or Receive Texts	(406) 974	4/2/2013	No trouble found, customer equipment checked.	174 Mayberry RD; Circle MT 59215
Can't Complete Call	(406) 975	6/15/2013	Repaired equipment that provides service to customer.	98 Keith LN; Ekalaka MT 59324
Can't Complete Call	(406) 975	6/15/2013	Repaired equipment that provides service to customer.	221 Keith LN; Ekalaka MT 59324
Can't Complete Call	(406) 978	5/15/2013	Repaired equipment that provides service to customer.	211 Chimney Creek RD; Baker MT 59313
Can't Complete Call	(406) 978	4/3/2013	Connecting Company Trouble	202 6TH ST SE; Baker MT 59313
Can't Connect to Web	(406) 987	3/28/2013	Repaired equipment that provides service to customer.	1001 S Nowlan; Glendive MT 59330

* Repeat Troubles 0

Attachment B

Low Income Telephone Assistance

Mid-Rivers Communications offers two low-income telephone assistance programs known as Lifeline and Link-Up. Lifeline provides Federal Universal Service support to reduce monthly service charges paid by qualifying low-income residential customers. Link-Up provides Federal Universal Service support to reduce service connection and line extension charges paid by qualifying low-income residential customers residing on Tribal lands. Mid-Rivers also offers toll blocking, a service that prevents long distance calling from your telephone. For more information please contact your nearest Mid-Rivers customer service office, call Mid-Rivers at 1-800-452-2288, or visit **http://www.midrivers.com/**

Attachment C

Mid-Rivers Cellular Plans

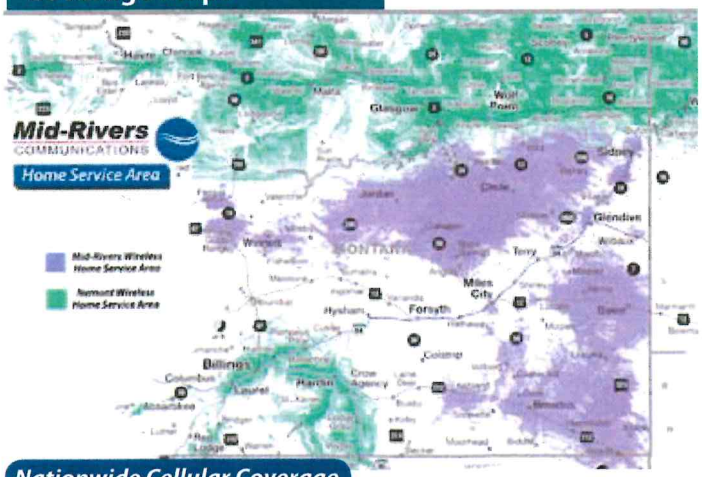
Recommended Plans

	Voice	Voice & Messaging	Voice, Messaging & Data
Individual (one phone)	**$69.95** 600 minutes	**$89.94** + unlimited text messaging	**$99.94** + 3GB Data
Family (two phones)	**$99.90** 800 minutes	**$134.88** + unlimited text messaging	**$159.89** + 10 GB data
Business (four phones)	**$169.80** 1300 minutes	**$234.76** +unlimited text messaging	**$269.79** + 20 GB Data

Current Data Plans are In-Network Only.

- **UNLIMITED Calling from Home Tower to any number in U.S. and Canada**
- **FREE Voice Mail, Caller ID, Call Waiting, Call Forwarding & 3-Way Calling**
- **NATIONWIDE Coverage**
- **BEST Coverage in Eastern Montana**

Coverage Maps



Nationwide Cellular Coverage

These maps are not a guarantee of coverage and may contain areas with no service. These maps reflect depictions of predicted and approximate cellular coverage. The coverage area shown does not guarantee service availability and may include locations with limited or no coverage. Even within a coverage area, there are many factors, including customer's equipment, terrain, proximity to buildings, foliage, and weather, that may impair service.

Value Added Cellular

Value Added Plans includes unlimited home tower minutes	*Roaming Minutes*	*Monthly Charge*
Yellowstone	**1500**	**$159.95**
Badlands	**1300**	**$139.95**
Traveler	**1000**	**$109.95**
Powder River	**800**	**$89.95**
Pioneer	**600**	**$69.95**
Rancher	**400**	**$44.95**

Roaming airtime overage $0.50/min

Mobile Internet

In- Network Flexible Data with Unlimited Texting	
Data Allowance	**Monthly Charge** (In-Network)
20GB	**$99.99**
10GB	**$59.99**
3GB	**$29.99**

Data Overage $9.99/GB. Unlimited text messaging included.
Smartphones must carry a data package.

Nationwide Flexible Data	
Data Allowance	**Charge**
250 MB	**$19.99**

Nationwide Data Overage $4.99/50MB. 3GB or greater In-Network Data Required

Value Cellular

	Monthly Charge	*Airtime Minutes*	*Nationwide Long Distance* (on Home Tower)	*Long Distance Roaming Rate*
Value Plan	**$19.95**	**100**	**$0.15/min**	**Charges Vary**

Airtime Overage $0.35/min. Caller ID $3.00. Voice Mail $3.50. Calling Features $3.95

Add-ons

- **Additional Phones- Add up to four additional phones to your Value Added calling plan for just $9.95 each/month. The 5th or more additional phone may be added for $20.00 each/ month.**
- **Text Messaging - Add texting to your feature phone and stay in touch with friends and family.**

Unlimited Messages (First Phone) **$19.99**
Unlimited Messages (Additional Phones) **$14.99**

Monthly pricing applies per cellular phone. Text messaging includes text, picture and video messaging.

Mid-Rivers COMMUNICATIONS

Contact Us:
1-800-452-2288
www.midrivers.com

ATTACHMENT D

5-Year Build-Out Plan

Cable & Communications Corporation
d/b/a
Mid-Rivers Cellular

a. **2005 Plan** (in addition to the Digital Upgrade, which was **completed** on **November 11, 2005**):
   i. Hammond (45-12-13.4N / 104-55-33.1W)**-completed November 11, 2005**
   ii. Baker II (46-22-5.4N / 104-16-30.2W)**- completed November 11, 2005**
   iii. Broadus II (45-26-55N / 105-24-38W)**- completed January 26, 2006**
   iv. Ismay (46-24-05.0N / 104-48-09.0W)**- completed January 26, 2006**

b. **2006 Plan**:
   i. Vida South (47-44-14.8N / 105-29-42.0W)- **completed December 22, 2006**
   ii. North Lambert (47-47-52.9N / 104-38-13.0W) –**completed December 30, 2006**
   iii. Richey (47-38-38.3N / 105-04-6.4W) –**completed January 23, 2007**

c. **2007 Plan:**
   i. Grass Range (47-01-37N / 108-48-12W) –**completed April 25, 2007**
   ii. Roy (47-20-04.15N / 108-57-28.91W) –**completed April 25, 2007**
   iii. Savage (47-27-10.6N / 104-20-19.7W) – **completed November 19, 2007**
   iii. Alzada (45-03-29.8N / 104-27-9.2W) – **completed July 13, 2007**
   iv. Volborg (45-57-15.97N / 105-38-22.98W) –**completed December 7, 2007**
   v. Sheep Mountain (47-3-5.3N / 105-43-38.8W) –**completed December 7, 2007**
   vi. Winnett (46-59-21.0N / 108-20-02.0W) -- **completed December 10, 2007**
   vii. Rock Springs – **completed December 7, 2007**

d. **2008 Plan:**
   i. Plevna (46-27-12.9N / 104-30-42.6W) – **completed December 31, 2008**
   ii. McGuire Creek (47-35-04.75N / 106-09-04.79W) – **completed November 19, 2008**
   iii. North Cohagen (47-08-31.7N / 106-43-00.44W) – **completed December 19, 2008**
   iv. Roy Site Move – **completed August 15, 2008**
   v. Ismay Extender Upgrade to Full Site – **completed July 29, 2008**

e. **2009 Plan:**
   i. Lambert CO (47-40-53N/104-37-15W) – **completed June 30, 2009**
   iii. Grass Range Site Move (to improve coverage) – (47-01-2.66N/108-46-25.70W) – **completed April 17, 2009**

f. **Additional Sites Completed/Under Construction:**
   i. Roundup (est. 46-27-2.39N / 108-33-26.39W) – **Completed December 31, 2010**
   ii. Circle FST9 (47-18-57.46N / 105-56-28.19W) – **Completed November 8, 2011**
   iii. Jordan FST9 (47-53-29.96N / 104-53-28.10W) – **Completed November 8, 2011**
   iv. Highway 201 West (47-41-01.02N / 104-37-13.05W) – **FCC license granted; site scheduled for turn-up in early 2013**
   v. Ekalaka Ridgway (45-30-43.03N / 104-28-24.7W) **– FCC license granted; site scheduled for turn-up in early 2013**
   vi. Intake (47-17-46.7N / 104-32-42.4W) – **Scheduled for turn-up in early 2013**
   vii. Gardner Butte (45-19-28.6N / 105-52-17.9W) – **FCC license granted; scheduled for turn-up in early to mid-2013**

Construction of other future sites will be dependent upon the availability of sufficient and predictable funding through the Mobility Fund Phase II or other sources. Some rural geographic areas also remain unserved because the license is held by another cellular carrier that has met its population-based build-out requirements by serving a population center, leaving surrounding rural areas unserved. We have difficulty getting extension agreements from the other carriers to serve these rural areas.