DEPARTMENT OF PUBLIC SERVICE REGULATION
BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MONTANA

IN THE MATTER OF THE PETITION OF	)	UTILITY DIVISION
CABLE & COMMUNICATIONS	)	
CORPORATION, dba MID-RIVERS	)	DOCKET NO. D2003.8.105
CELLULAR, for Designation as an Eligible	)	
Telecommunications Carrier	)	

CABLE & COMMUNICATIONS CORPORATION,
dba MID-RIVERS CELLULAR'S
THIRTY-FORTH QUARTERLY AND SEVENTEENTH SEMI-ANNUAL REPORT
AS REQUIRED BY FINAL ORDER DATED MARCH 29, 2005
(PSC Order No. 6518a)

Service Date: December 27, 2013

THIRTY-FOURTH QUARTERLY REPORT

I. Unsatisfied Requests – September 16 through December 15, 2013:

a. By location in each of the two study areas:

i. Mid-Rivers Study Area: zero (0).

ii. Range Study Area: zero (0).

b. Detailed description of why customer requests for service could not be satisfied: there were no unsatisfied requests.

II. Customer Complaints – September 16 through December 15, 2013:

a. Number and nature of complaints: see Attachment A hereto.

b. Remedy employed to address complaints: see Attachment A hereto.

c. Location of complaints by Study Area:

i. Mid-Rivers: see Attachment A hereto.

ii. Range: see Attachment A hereto.

d. Number of repeat complaints: see Attachment A hereto.

III. Federal Universal Service Funds, including Lifeline and Link Up Funds received – September 16 through December 15, 2013:

a. Funds received:

i. Interstate Common Line Support:

1. ($17,214.00) received in September 2013 for August 2013.

2. ($17,353.00) received in October 2013 for September 2013.

3. ($17,615.00) received in November 2013 for October 2013.

ii. High Cost Loop Support:

    1. $1,667.00 received in September 2013 for August 2013.
    2. $1,686.00 received in October 2013 for September 2013.
    3. $1,712.00 received in November 2013 for October 2013.

iii. Local Switching Support:

    1. $369.00 received in September 2013 for August 2013.
    2. $378.00 received in October 2013 for September 2013.
    3. $390.00 received in November 2013 for October 2013.

iv. Lifeline and Link Up Funds:

    1. $0 received to date.

v. Frozen High Cost Support

    1. $48,521.00 received in September 2013 for August 2013.
    2. $48,521.00 received in October 2013 for September 2013.
    3. $48,521.00 received in November 2013 for October 2013.

USF payments received by Mid-Rivers Cellular began a 20% per year decline in July 2012 and will transition to zero over five years as a result of the FCC's USF Reform Order. This phase-out of wireless support with no predictable path toward a replacement support mechanism directly affects the ability of Mid-Rivers Cellular to make additional long-term investments in network upgrades and in new wireless site construction.

NOTE:

(a) Included as Attachment B hereto is an excerpt with a section entitled “Low Income Telephone Assistance” from the Holiday 2013 issue of the “411” newsletter published by Mid-Rivers Communications for its customers.

SEVENTEENTH SEMI-ANNUAL REPORT

IV. 5-Year Build-out Plan, updated for the period of December 16, 2012, through December 15, 2013: see Attachment D hereto.

a. Including expanded coverage in Northern Cheyenne Reservation, unless conflicting licenses, in which case an explanation of those conflicts must be provided:

i. Representatives from Cable & Communications Corporation conducted an on-site meeting with Jace Killsback at the Northern Cheyenne Tribal Council in Lame Deer, Montana, on February 17, 2006.

ii. Letters addressed to Jace Killsback of the Northern Cheyenne Reservation dated May 15, 2006, and June 16, 2006, were filed with the Commission in Cable & Communications Corporation's Second Semi-Annual Report of June 27, 2006. No response has been received to date.

iii. A letter addressed to Jace Killsback of the Northern Cheyenne Reservation dated March 20, 2007, was mailed via certified mail/return receipt requested and was signed in receipt on March 21, 2007. This letter was filed with the Commission in Cable & Communications Corporation's Eighth Quarterly and Fourth Semi-Annual Report of June 29, 2007.

iv. Representatives from Cable & Communications Corporation conducted a meeting with Danny Sioux, Rosebud County

Commissioner and member of the Northern Cheyenne Tribe, in Miles City, Montana, on September 11, 2007.

v. A letter addressed to Geri Small, President of the Northern Cheyenne Tribal Council, mailed March 31, 2008, documenting C&CC's continuing attempts to establish cellular services on the Northern Cheyenne Reservation, was filed with the Commission in Cable & Communications Corporation's Twelfth Quarterly and Sixth Semi-Annual Report of June 17, 2008. No response has been received to date.

vi. C&CC representatives attended a meeting with the Northern Cheyenne Economic Development Committee on July 8, 2008. C&CC offered at the meeting to conduct a propagation study at our own expense to determine the most advantageous site locations necessary to extend wireless service throughout Northern Cheyenne lands, and to share the findings of the study with President Small and the Economic Development Committee.

vii. A letter dated August 8, 2008, was sent to Geri Small, President of the Northern Cheyenne Tribal Council, thanking the Northern Cheyenne Economic Development Committee for meeting with C&CC and again extending offers to conduct a propagation study at our expense and sharing with them the results of that study. This letter was filed with the Commission in C&CC's Fourteenth

Quarterly and Seventh Semi-Annual Report Dated December 26, 2008.

viii. A letter addressed to LeRoy Spang, President of the Northern Cheyenne Tribal Council, was sent December 11, 2008, expressing C&CC's interest in working with the Council to establish wireless services throughout their lands. This letter was filed with C&CC's Fourteenth Quarterly and Seventh Semi-Annual Report to the Commission dated December 26, 2008. No response has been received to date.

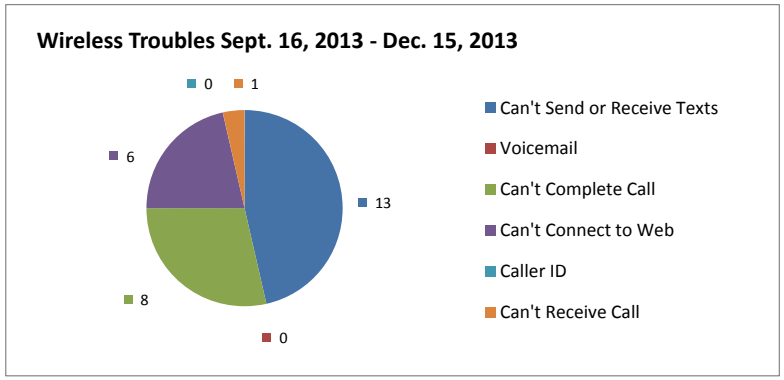
ix. Copies of previous C&CC correspondence to the Northern Cheyenne were faxed to Clara Canfield, Administrator to the Tribal Chairman, per her request on December 11, 2008. A copy of that fax was filed with the Commission in C&CC's Sixteenth Quarterly and Eighth Semi-Annual Report on June 29, 2009.

x. Once approval is granted from the Northern Cheyenne Tribal Council to investigate possible wireless site locations on their land, C&CC will then address licensing requirements necessary to provide the service.

WIRELESS ETC TROUBLE REPORT

Cellular Troubles Cleared 09/16/13 - 12/15/13

Record of Complaint (Trouble Category)	Can't Send or Receive Texts	13
	Voicemail	0
	Can't Complete Call	8
	Can't Connect to Web	6
	Caller ID	0
	Can't Receive Call	1
	Total	**28**



Nature of the Complaint:	Study Area	Date	Remedy for Complaint or Trouble	Location of Trouble
Can't Connect to Web	(406) 891	11/7/2013	Capacity Issue/Cell Site Optimization	PO Box 593; Baker MT 59313
Can't Send or Receive Texts	(406) 891	10/22/2013	Connecting Company Trouble	PO Box 718; Baker MT 59313
Can't Send or Receive Texts	(406) 914	11/4/2013	Connecting Company Trouble	PO Box 118; Lambert MT 59243
Can't Connect to Web	(406) 935	11/8/2013	Capacity Issue/Cell Site Optimization	PO Box 110; Boyes MT 59316
Can't Connect to Web	(406) 935	11/8/2013	Capacity Issue/Cell Site Optimization	PO Box 444; Broadus MT 59317
Can't Send or Receive Texts	(406) 939	10/29/2013	Connecting Company Trouble	106 County Road 209; Lindsay MT 59339
Can't Send or Receive Texts	(406) 951	11/7/2013	Repaired equipment that provides service to customer.	820 Woodbury ST; Miles City MT 59301
Can't Send or Receive Texts	(406) 971	12/6/2013	Capacity Issue/Cell Site Optimization	PO Box 181; Plevna MT 59344
Can't Connect to Web	(406)971	11/5/2013	Capacity Issue/Cell Site Optimization	PO Box 16; Baker MT 59313
Can't Complete Call	(406) 973	10/11/2013	Connecting Company Trouble	PO Box 206; Sidney MT 59270
Can't Complete Call	(406) 973	10/30/2013	Capacity Issue/Cell Site Optimization	2207 Raven CT; Sidney MT 59270
Can't Complete Call	(406) 973	9/29/2013	Repaired equipment that provides service to customer.	400 Lincoln Ave NW; Sidney MT 59270
Can't Connect to Web	(406) 974	11/11/2013	Capacity Issue/Cell Site Optimization	PO Box 519; Circle MT 59215
Can't Send or Receive Texts	(406) 974	11/13/2013	Connecting Company Trouble	PO Box 224; Circle MT 59215
Can't Complete Call	(406) 974	12/11/2013	Repaired equipment that provides service to customer.	PO Box 21; Vida MT 59274
Can't Complete Call	(406) 975	9/24/2013	Capacity Issue/Cell Site Optimization	PO Box 34; Ekalaka MT 59324
Can't Complete Call	(406) 975	9/18/2013	Capacity Issue/Cell Site Optimization	PO Box 1316; Forsyth MT 59327
Can't Complete Call	(406) 977	11/4/2013	Repaired equipment that provides service to customer.	PO Box 310; Miles City MT 59301
Can't Send or Receive Texts	(406) 978	11/11/2013	Connecting Company Trouble	PO Box 1265; Baker MT 59313
Can't Send or Receive Texts	(406) 978	9/30/2013	Capacity Issue/Cell Site Optimization	PO Box 1093; Baker MT 59313
Can't Complete Call	(406) 978	11/5/2013	Capacity Issue/Cell Site Optimization	PO Box 772; Baker MT 59313
Can't Connect to Web	(406) 978	10/23/2013	Repaired equipment that provides service to customer.	PO Box 1079; Baker MT 59313
Can't Send or Receive Texts	(406) 978	10/16/2013	Connecting Company Trouble	PO Box 61; Baker MT 59313
Can't Send or Receive Texts	(406) 978	11/14/2013	Capacity Issue/Cell Site Optimization	769 Fallow Ln; Billings MT 59102
Can't Send or Receive Texts	(406) 978	11/14/2013	Capacity Issue/Cell Site Optimization	PO Box 112; Baker MT 59313
Can't Connect to Web	(406) 978	11/21/2013	Capacity Issue/Cell Site Optimization	PO Box 504; Baker MT 59313
Can't Send or Receive Texts	(406) 979	9/26/2013	Connecting Company Trouble	PO Box 231; Richey MT 59259
Can't Receive Call	(406) 979	11/25/2013	Connecting Company Trouble	PO Box 105; Richey MT 59259
Can't Send or Receive Texts	(406) 987	9/19/2013	No trouble found, customer equipment checked.	41 Road 564; Glendive MT 59330

Denotes Capacity Issue/Cell Site Optimization Related to traffic increases from AT&T CDMA decommissions at several sites.

* Denotes Repeat Troubles 0

Attachment B

prohibited bases apply to all programs.) Persons with disabilities who require alternative means for communication of program information (Braille, large print, audiotape, etc.) should contact USDA's TARGET Center at (202) 720-2600 (voice and TDD). To file a complaint of discrimination, write to: USDA, Assistant Secretary for Civil Rights, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, S.W., Stop 9140, Washington, D.C. 20250-9410, or call toll free (866) 632-9992 (English) or (800) 877-8339 (TDD) or (866)377-8642 (English Federal-relay) or (800) 845-6136 (Spanish Federal-relay). Mid-Rivers Telephone Cooperative, Inc. is an equal opportunity provider and employer.

Low Income Telephone Assistance

Mid-Rivers Communications offers two low-income telephone assistance programs known as Lifeline and Link-Up. Lifeline provides Federal Universal Service support to reduce monthly service charges paid by qualifying low-income residential customers. Link-Up provides Federal Universal Service support to reduce service connection and line extension charges paid by qualifying low-income residential customers residing on Tribal lands. Mid-Rivers also offers toll blocking, a service that prevents long distance calling from your telephone. For more information please contact your nearest Mid-Rivers customer service office, call Mid-Rivers at 1-800-452-2288, or visit **http://www.midrivers.com/low-income-assistance/**.

ATTACHMENT C

5-Year Build-Out Plan

Cable & Communications Corporation
d/b/a
Mid-Rivers Cellular

a. **2005 Plan** (in addition to the Digital Upgrade, which was **completed** on **November 11, 2005**):
   i. Hammond (45-12-13.4N / 104-55-33.1W)**-completed November 11, 2005**
   ii. Baker II (46-22-5.4N / 104-16-30.2W)**- completed November 11, 2005**
   iii. Broadus II (45-26-55N / 105-24-38W)**- completed January 26, 2006**
   iv. Ismay (46-24-05.0N / 104-48-09.0W)**- completed January 26, 2006**

b. **2006 Plan**:
   i. Vida South (47-44-14.8N / 105-29-42.0W)- **completed December 22, 2006**
   ii. North Lambert (47-47-52.9N / 104-38-13.0W) –**completed December 30, 2006**
   iii. Richey (47-38-38.3N / 105-04-6.4W) –**completed January 23, 2007**

c. **2007 Plan:**
   i. Grass Range (47-01-37N / 108-48-12W) –**completed April 25, 2007**
   ii. Roy (47-20-04.15N / 108-57-28.91W) –**completed April 25, 2007**
   iii. Savage (47-27-10.6N / 104-20-19.7W) – **completed November 19, 2007**
   iii. Alzada (45-03-29.8N / 104-27-9.2W) – **completed July 13, 2007**
   iv. Volborg (45-57-15.97N / 105-38-22.98W) –**completed December 7, 2007**
   v. Sheep Mountain (47-3-5.3N / 105-43-38.8W) –**completed December 7, 2007**
   vi. Winnett (46-59-21.0N / 108-20-02.0W) -- **completed December 10, 2007**
   vii. Rock Springs – **completed December 7, 2007**

d. **2008 Plan:**
   i. Plevna (46-27-12.9N / 104-30-42.6W) – **completed December 31, 2008**
   ii. McGuire Creek (47-35-04.75N / 106-09-04.79W) – **completed November 19, 2008**
   iii. North Cohagen (47-08-31.7N / 106-43-00.44W) – **completed December 19, 2008**
   iv. Roy Site Move – **completed August 15, 2008**
   v. Ismay Extender Upgrade to Full Site – **completed July 29, 2008**

e. **2009 Plan:**
   i. Lambert CO (47-40-53N/104-37-15W) – **completed June 30, 2009**
   iii. Grass Range Site Move (to improve coverage) – (47-01-2.66N/108-46-25.70W) – **completed April 17, 2009**

f. **Additional Sites Completed/Under Construction:**
   i. Roundup (est. 46-27-2.39N / 108-33-26.39W) – **Completed December 31, 2010**
   ii. Circle FST9 (47-18-57.46N / 105-56-28.19W) – **Completed November 8, 2011**
   iii. Jordan FST9 (47-53-29.96N / 104-53-28.10W) – **Completed November 8, 2011**
   iv. Highway 201 West (47-41-01.02N / 104-37-13.05W) – **Completed February 28, 2013**
   v. Ekalaka Ridgway (45-30-43.03N / 104-28-24.7W) – **Completed February 25, 2013**
   vi. Intake (47-17-46.7N / 104-32-42.4W) – **Completed February 21, 2013**
   vii. Gardner Butte (45-19-28.6N / 105-52-17.9W) – **Completed February 21, 2013**

Construction of other future sites will be dependent upon the availability of sufficient and predictable funding through the Mobility Fund Phase II or other sources. Some rural geographic areas also remain unserved because the license is held by another cellular carrier that has met its population-based build-out requirements by serving a population center, leaving surrounding rural areas unserved. We have difficulty getting extension agreements from the other carriers to serve these rural areas.