

DEPARTMENT OF PUBLIC SERVICE REGULATION
BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MONTANA

IN THE MATTER OF THE PETITION OF)	UTILITY DIVISION
CABLE & COMMUNICATIONS)	
CORPORATION, dba MID-RIVERS)	DOCKET NO. D2003.8.105
CELLULAR, for Designation as an Eligible)	
Telecommunications Carrier)	

CABLE & CELLULAR COMMUNICATIONS,
dba MID-RIVERS CELLULAR'S
FORTIETH QUARTERLY AND TWENTIETH SEMI-ANNUAL REPORT
AS REQUIRED BY FINAL ORDER DATED MARCH 29, 2005
(PSC Order No. 6518a)

Service Date: June 24, 2015

FORTIETH QUARTERLY REPORT

- I. Unsatisfied Requests – March 16 through June 15, 2015:
 - a. By location in each of the two study areas:
 - i. Mid-Rivers Study Area: zero (0).
 - ii. Range Study Area: zero (0).
 - b. Detailed description of why customer requests for service could not be satisfied: there were no unsatisfied requests.

- II. Customer Complaints – March 16 through June 15, 2015:
 - a. Number and nature of complaints: see Attachment A hereto.
 - b. Remedy employed to address complaints: see Attachment A hereto.
 - c. Location of complaints by Study Area:
 - i. Mid-Rivers: see Attachment A hereto.
 - ii. Range: see Attachment A hereto.
 - d. Number of repeat complaints: see Attachment A hereto.

- III. Federal Universal Service Funds, including Lifeline and Link Up Funds received – March 16 through June 15, 2015:
 - a. Funds received:
 - i. Interstate Common Line Support: \$0 received during this timeframe.
 - ii. High Cost Loop Support: \$0 received during this timeframe.
 - iii. Local Switching Support: \$0 received during this timeframe.

iv. Lifeline and Link Up Funds: \$0 received to date.

v. Frozen High Cost Support

1. \$48,521.00 received in March 2015 for February 2015.
2. \$48,521.00 received in April 2015 for March 2015.
3. \$48,521.00 received in May 2015 for April 2015.

USF payments received by Mid-Rivers Cellular began a 20% per year decline in July 2012 and will transition to zero over five years as a result of the FCC's USF Reform Order. This phase-out of wireless support with no predictable path toward a replacement support mechanism directly affects the ability of Mid-Rivers Cellular to make additional long-term investments in network upgrades and in new wireless site construction.

NOTE:

Included as Attachment B hereto is an excerpt with a section entitled “Low Income Telephone Assistance” from the Spring 2015 issue of the “411” newsletter published by Mid-Rivers Communications for its customers.

(b) RATE PLAN

The final Order requires that Mid-Rivers Cellular must have on file with the Montana Public Service Commission (MTPSC) a copy of each rate plan that it offers for which it may receive FUSF support, including rates, terms and conditions of service: See Attachment C hereto.

TWENTIETH SEMI-ANNUAL REPORT

IV. 5-Year Build-out Plan, updated for the period of December 16, 2014, through June 15, 2015: see Attachment D hereto.

a. Including expanded coverage in Northern Cheyenne Reservation, unless conflicting licenses, in which case an explanation of those conflicts must be provided:

- i. Representatives from Cable & Communications Corporation conducted an on-site meeting with Jace Killsback at the Northern Cheyenne Tribal Council in Lame Deer, Montana, on February 17, 2006.
- ii. Letters addressed to Jace Killsback of the Northern Cheyenne Reservation dated May 15, 2006, and June 16, 2006, were filed with the Commission in Cable & Communications Corporation's Second Semi-Annual Report of June 27, 2006. No response has been received to date.
- iii. A letter addressed to Jace Killsback of the Northern Cheyenne Reservation dated March 20, 2007, was mailed via certified mail/return receipt requested and was signed in receipt on March 21, 2007. This letter was filed with the Commission in Cable & Communications Corporation's Eighth Quarterly and Fourth Semi-Annual Report of June 29, 2007.
- iv. Representatives from Cable & Communications Corporation conducted a meeting with Danny Sioux, Rosebud County

Commissioner and member of the Northern Cheyenne Tribe, in Miles City, Montana, on September 11, 2007.

- v. A letter addressed to Geri Small, President of the Northern Cheyenne Tribal Council, mailed March 31, 2008, documenting C&CC's continuing attempts to establish cellular services on the Northern Cheyenne Reservation, was filed with the Commission in Cable & Communications Corporation's Twelfth Quarterly and Sixth Semi-Annual Report of June 17, 2008. No response has been received to date.
- vi. C&CC representatives attended a meeting with the Northern Cheyenne Economic Development Committee on July 8, 2008. C&CC offered at the meeting to conduct a propagation study at our own expense to determine the most advantageous site locations necessary to extend wireless service throughout Northern Cheyenne lands, and to share the findings of the study with President Small and the Economic Development Committee.
- vii. A letter dated August 8, 2008, was sent to Geri Small, President of the Northern Cheyenne Tribal Council, thanking the Northern Cheyenne Economic Development Committee for meeting with C&CC and again extending offers to conduct a propagation study at our expense and sharing with them the results of that study. This letter was filed with the Commission in C&CC's Fourteenth

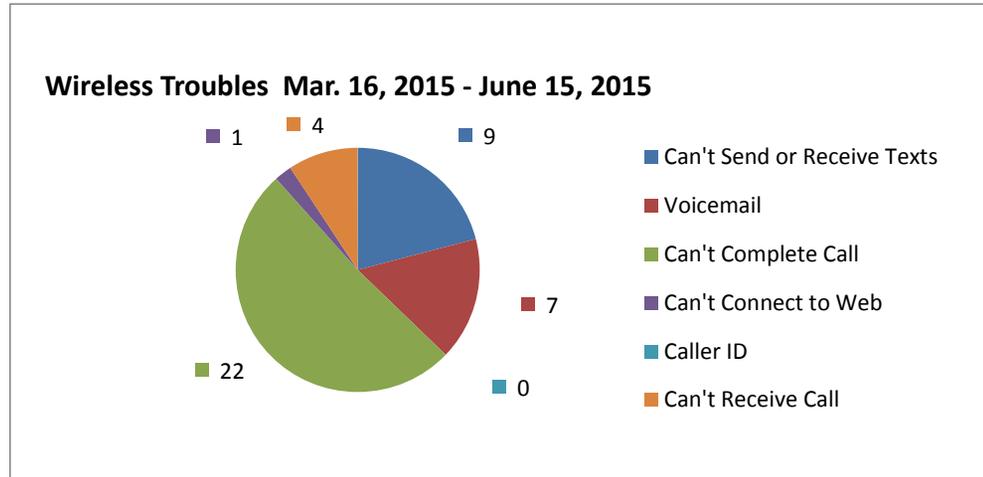
Quarterly and Seventh Semi-Annual Report Dated December 26, 2008.

- viii. A letter addressed to LeRoy Spang, President of the Northern Cheyenne Tribal Council, was sent December 11, 2008, expressing C&CC's interest in working with the Council to establish wireless services throughout their lands. This letter was filed with C&CC's Fourteenth Quarterly and Seventh Semi-Annual Report to the Commission dated December 26, 2008. No response has been received to date.
- ix. Copies of previous C&CC correspondence to the Northern Cheyenne were faxed to Clara Canfield, Administrator to the Tribal Chairman, per her request on December 11, 2008. A copy of that fax was filed with the Commission in C&CC's Sixteenth Quarterly and Eighth Semi-Annual Report on June 29, 2009.
- x. Once approval is granted from the Northern Cheyenne Tribal Council to investigate possible wireless site locations on their land, C&CC will then address licensing requirements necessary to provide the service.

WIRELESS ETC TROUBLE REPORT

Cellular Troubles Cleared 03/16/15 - 06/15/15

Record of Complaint (Trouble Category)	Can't Send or Receive Texts	9
	Voicemail	7
	Can't Complete Call	22
	Can't Connect to Web	1
	Caller ID	0
	Can't Receive Call	4
	Total	43



Nature of the Complaint:	Study Area	Date	Remedy for Complaint or Trouble	Location of Trouble
Can't Send or Receive Texts	(406) 480	5/6/2015	Connecting Company Trouble	34127 County Road 107; Savage MT 59262
Can't Receive Call	(406) 480	4/13/2015	Repaired equipment that provides service to customer.	34127 County Road 107; Savage MT 59262
Can't Complete Call	(406) 891	3/31/2015	No trouble found, customer equipment checked.	PO Box 452; Baker MT 59313
Can't Complete Call	(406) 913	4/8/2015	Repaired equipment that provides service to customer.	219 3RD ST W; Roundup MT 59072
Can't Complete Call	(406) 913	4/17/2015	Repaired equipment that provides service to customer.	927 1ST ST E; Roundup MT 59072
Voicemail	(406) 914	4/3/2015	Repaired equipment that provides service to customer.	PO Box 217; Lambert MT 59243
Voicemail	(406) 915	6/3/2015	Connecting Company Trouble	1436 MT HWY 528; Wolf Point MT 59201
Can't Complete Call	(406) 915	3/19/2015	Connecting Company Trouble	1436 MT HWY 528; Wolf Point MT 59201
Can't Complete Call	(406) 928	4/9/2015	Repaired equipment that provides service to customer.	PO Box 8; Grass Range MT 59032
Can't Complete Call	(406) 934	5/5/2015	No trouble found, customer equipment checked.	PO Box 280; Circle MT 59215
Can't Receive Call	(406) 935	4/3/2015	Repaired equipment that provides service to customer.	PO Box 703; Broadus MT 59317
Can't Complete Call	(406) 935	5/25/2015	Connecting Company Trouble	PO Box 452; Broadus MT 59317
Can't Complete Call	(406) 938	6/8/2015	Connecting Company Trouble	PO Box 63; Alzada MT 59311
Can't Receive Call	(406) 973	3/31/2015	No trouble found, customer equipment checked.	414 2ND AVE SE; Sidney MT 59270
Can't Complete Call	(406) 973	3/31/2015	Connecting Company Trouble	616 2ND ST NE; Sidney MT 59270
Can't Send or Receive Texts	(406) 974	3/30/2015	Connecting Company Trouble	PO Box 32; Circle MT 59215
Voicemail	(406) 974	4/23/2015	Repaired equipment that provides service to customer.	PO Box 355; Circle MT 59215
Can't Complete Call	(406) 974	6/4/2015	Men Working	PO Box 146; Brockway MT 59214
Can't Complete Call	(406) 974	4/24/2015	Repaired equipment that provides service to customer.	PO Box 146; Brockway MT 59214
Can't Complete Call	(406) 974	5/1/2015	Connecting Company Trouble	PO Box 127; Brockway MT 59214

Attachment A

Can't Complete Call	(406) 974	5/5/2015	Repaired equipment that provides service to customer.	PO Box 280; Circle MT 59215
Voicemail	(406) 974	6/15/2015	Repaired equipment that provides service to customer.	PO Box 345; Circle MT 59215
Can't Complete Call	(406) 974	3/16/2015	Connecting Company Trouble	PO Box 387; Circle MT 59215
Can't Complete Call	(406) 974	3/17/2015	Connecting Company Trouble	PO Box 199; Circle MT 59215
Can't Connect to Web	(406) 974	3/26/2015	Connecting Company Trouble	PO Box 147; Circle MT 59215
Can't Receive Call	(406) 974	3/30/2015	Connecting Company Trouble	485 Nickwall Road; Wolf Point MT 59201
Can't Complete Call	(406) 974	4/13/2015	No trouble found, customer equipment checked.	1373 North Road; Circle MT 59215
Can't Complete Call	(406) 974	5/1/2015	Connecting Company Trouble	PO Box 384; Circle MT 59215
Can't Complete Call	(406) 974	6/10/2015	Connecting Company Trouble	PO Box 381; Circle MT 59215
Can't Complete Call	(406) 975	5/18/2015	Connecting Company Trouble	8606 170 AVE S W; Marmarth, ND 58643
Can't Complete Call	(406) 975	5/26/2015	Connecting Company Trouble	16707 88TH ST S W; Rhame ND 58651
Can't Complete Call	(406) 975	3/16/2015	Connecting Company Trouble	PO Box 271; Ekalaka MT 59324
Can't Send or Receive Texts	(406) 975	4/14/2015	Connecting Company Trouble	1094 Miles City Cutoff; Ekalaka MT 59324
Can't Send or Receive Texts	(406) 975	6/9/2015	Connecting Company Trouble	281 Speelmon Creek Rd; Ekalaka MT 59324
Can't Send or Receive Texts	(406) 977	3/30/2015	Connecting Company Trouble	143 E. Little Dry Road; Cohagen MT 59322
Can't Complete Call	(406) 978	4/21/2015	Repaired equipment that provides service to customer.	PO Box 975; Baker MT 59313
Voicemail	(406) 978	6/1/2015	Repaired equipment that provides service to customer.	PO Box 1304; Baker MT 59313
Can't Send or Receive Texts	(406) 978	4/16/2015	Repaired equipment that provides service to customer.	PO Box 1304; Baker MT 59313
Voicemail	(406) 978	6/2/2015	Repaired equipment that provides service to customer.	PO Box 893; Baker MT 59313
Can't Send or Receive Texts	(406) 979	3/30/2015	Connecting Company Trouble	PO Box 1273; Baker MT 59313
Can't Send or Receive Texts	(406) 987	3/29/2015	Connecting Company Trouble	PO Box 134; Richey MT 59259
Can't Send or Receive Texts	(406) 987	3/30/2015	Connecting Company Trouble	106 County Road 209; Lindsay MT 59339
				114 Seven Mile Drive; Glendive MT 59330

* Denotes Repeat Troubles

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Attachment B

Mid-Rivers Communications offers two low-income telephone assistance programs known as Lifeline & Link-Up. Lifeline provides Federal Universal Service support to reduce monthly service charges paid by qualifying low-income residential customers. Link-Up provides Federal Universal Service support to reduce service connection and line extension charges paid by qualifying low-income residential customers residing on Tribal lands. Mid-Rivers also offers toll blocking, a service that prevents long distance calling from your telephone. For more information please contact your nearest Mid-Rivers customer service office, call Mid-Rivers at 1-800-452-2288, or visit <http://www.midrivers.com/low-income-assistance/>.

Mid-Rivers Telephone Cooperative, Inc. is an equal opportunity provider and employer.

Mid-Rivers Cellular Nationwide Ultimate

Attachment C

The NEW Mid-Rivers Wireless makes it simple to get the most for your money. With our customizable plans we have taken the guesswork out of finding the best plan for you and your family.

The Mid-Rivers Nationwide Ultimate Plan offers:

- **UNLIMITED** Nationwide Calling
- **UNLIMITED** Nationwide Messaging
- **4G LTE** High Speed Mobile Data
- **FREE** Voice Mail, Caller ID, Call Waiting, Call Forwarding & 3-Way Calling
- **NATIONWIDE** Coverage With the Nation's Most Reliable Network
- **BEST** Coverage in Eastern Montana
- **SHARED** Data & Messaging
- **24/7 LOCAL** Support

Nationwide Ultimate

Enjoy the hassle-free freedom of unlimited NATIONWIDE, talk and messaging PLUS the lightning-fast speeds of the nation's largest 4G LTE Network. Simply choose the devices you want and the amount of shared data you need.

	Monthly Charge
Nationwide Ultimate Plan (Includes First Device)	\$49.95
Additional Devices	\$20.00 each

Smartphones must carry a data package. Limit 10 devices per Nationwide Ultimate Plan.

Nationwide Shared Data with Unlimited Messaging

Data Allowance	Monthly Charge
5 GB	\$19.95
10 GB	\$29.95
15 GB	\$39.95
20 GB	\$49.95

Data Overage \$19.95/GB. Smartphones must carry a data package.

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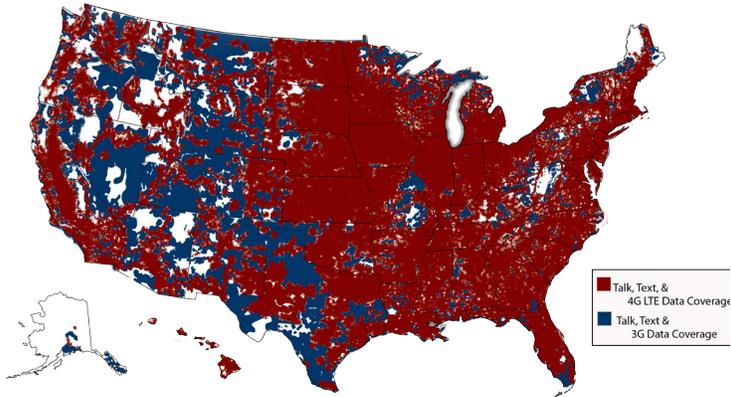
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Coverage Maps



These maps are not a guarantee of coverage and may contain areas with no service. These maps reflect depictions of predicted and approximate cellular coverage. The coverage area shown does not guarantee service availability and may include locations with limited or no coverage. Even within a coverage area, there are many factors, including customer's equipment, terrain, proximity to buildings, foliage, and weather, that may impair service.

Home Hook-up

Save on all of your Mid-Rivers Services when you bundle them with the Home Hook-up!

Save 5% - Local Telephone & Cellular

Save 10% - Local Telephone, Cellular & Cable Television or High Speed Internet

Save 15% - Local Telephone, Cellular, Cable Television, and High Speed Internet

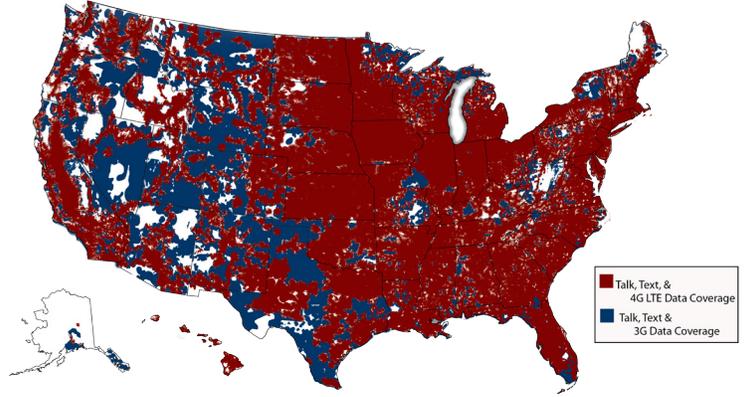
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Contact Us:
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www.midrivers.com

Attachment C

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Attachment C

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- **NATIONWIDE** Coverage With the Nation's Most Reliable Networks
- **24/7 LOCAL** Support

Regional Choice

The Regional Choice plan is ideal for individuals, families and businesses who use their cellular service primarily in the Mid-Rivers Service Area. Quickly and easily build your cellular plan by selecting the devices you want and the amount of nationwide data you need. Add up to 9 additional phones for only \$9.95 each.

Home Tower Minutes	Roaming Minutes	Monthly Charge
UNLIMITED	400	\$29.95

Roaming overage \$0.50/min. Limit 10 devices per Regional Choice Plan. Rates effective 6/1/15

Nationwide Shared Data with Unlimited Messaging	
Data Allowance	Monthly Charge
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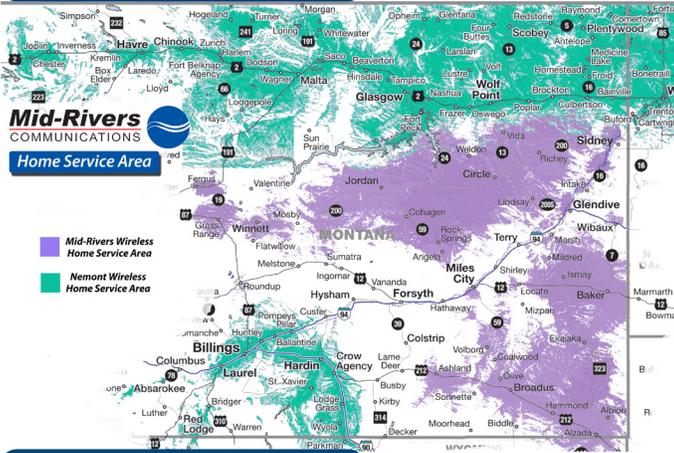
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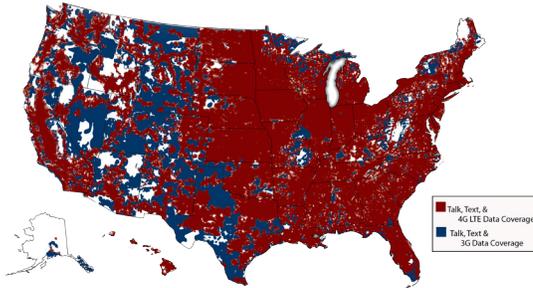
Coverage Maps

Attachment C

Regional Cellular Coverage



Nationwide Cellular Coverage



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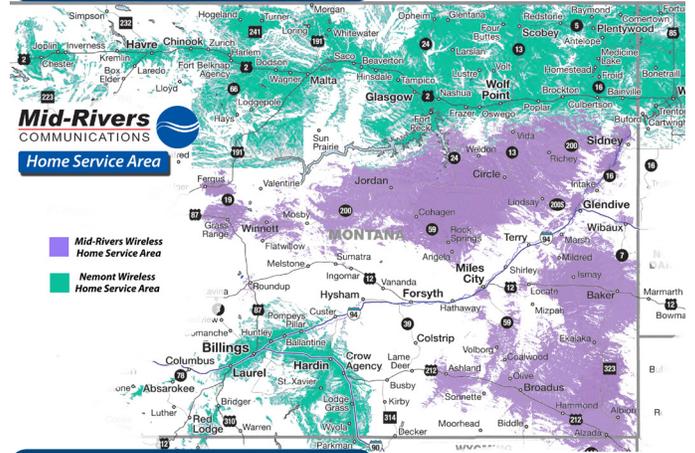
Restrictions apply see Mid-Rivers for details.



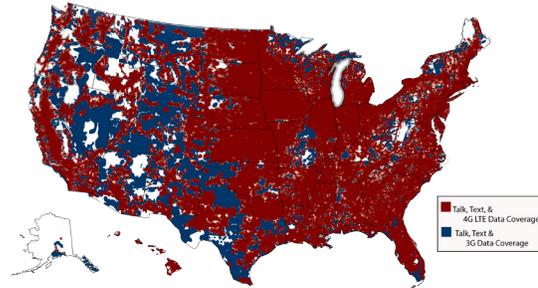
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Coverage Maps

Regional Cellular Coverage



Nationwide Cellular Coverage



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ATTACHMENT D

5-Year Build-Out Plan

**Cable & Cellular Communications, LLC.
d/b/a
Mid-Rivers Cellular**

- a. **2005 Plan** (in addition to the Digital Upgrade, which was **completed on November 11, 2005**):
 - i. Hammond (45-12-13.4N / 104-55-33.1W)-**completed November 11, 2005**
 - ii. Baker II (46-22-5.4N / 104-16-30.2W)- **completed November 11, 2005**
 - iii. Broadus II (45-26-55N / 105-24-38W)- **completed January 26, 2006**
 - iv. Ismay (46-24-05.0N / 104-48-09.0W)- **completed January 26, 2006**

- b. **2006 Plan:**
 - i. Vida South (47-44-14.8N / 105-29-42.0W)- **completed December 22, 2006**
 - ii. North Lambert (47-47-52.9N / 104-38-13.0W) –**completed December 30, 2006**
 - iii. Richey (47-38-38.3N / 105-04-6.4W) –**completed January 23, 2007**

- c. **2007 Plan:**
 - i. Grass Range (47-01-37N / 108-48-12W) –**completed April 25, 2007**
 - ii. Roy (47-20-04.15N / 108-57-28.91W) –**completed April 25, 2007**
 - iii. Savage (47-27-10.6N / 104-20-19.7W) – **completed November 19, 2007**
 - iii. Alzada (45-03-29.8N / 104-27-9.2W) – **completed July 13, 2007**
 - iv. Volborg (45-57-15.97N / 105-38-22.98W) –**completed December 7, 2007**
 - v. Sheep Mountain (47-3-5.3N / 105-43-38.8W) –**completed December 7, 2007**
 - vi. Winnett (46-59-21.0N / 108-20-02.0W) -- **completed December 10, 2007**
 - vii. Rock Springs – **completed December 7, 2007**

- d. **2008 Plan:**
 - i. Plevna (46-27-12.9N / 104-30-42.6W) – **completed December 31, 2008**
 - ii. McGuire Creek (47-35-04.75N / 106-09-04.79W) – **completed November 19, 2008**
 - iii. North Cohagen (47-08-31.7N / 106-43-00.44W) – **completed December 19, 2008**
 - iv. Roy Site Move – **completed August 15, 2008**
 - v. Ismay Extender Upgrade to Full Site – **completed July 29, 2008**

- e. **2009 Plan:**
 - i. Lambert CO (47-40-53N/104-37-15W) – **completed June 30, 2009**
 - iii. Grass Range Site Move (to improve coverage) – (47-01-2.66N/108-46-25.70W) – **completed April 17, 2009**

- f. **Additional Sites Completed/Under Construction:**
 - i. Roundup (est. 46-27-2.39N / 108-33-26.39W) – **Completed December 31, 2010**
 - ii. Circle FST9 (47-18-57.46N / 105-56-28.19W) – **Completed November 8, 2011**
 - iii. Jordan FST9 (47-53-29.96N / 104-53-28.10W) – **Completed November 8, 2011**
 - iv. Highway 201 West (47-41-01.02N / 104-37-13.05W) – **Completed February 28, 2013**
 - v. Ekalaka Ridgway (45-30-43.03N / 104-28-24.7W) – **Completed February 25, 2013**
 - vi. Intake (47-17-46.7N / 104-32-42.4W) – **Completed February 21, 2013**
 - vii. Gardner Butte (45-19-28.6N / 105-52-17.9W) – **Completed February 21, 2013**

Construction of other future sites will be dependent upon the availability of sufficient and predictable funding through the Mobility Fund Phase II or other sources. Some rural geographic areas also remain unserved because the license is held by another cellular carrier that has met its population-based build-out requirements by serving a population center, leaving surrounding rural areas unserved. We have difficulty getting extension agreements from the other carriers to serve these rural areas.