

DEPARTMENT OF PUBLIC SERVICE REGULATION
BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MONTANA

IN THE MATTER OF THE PETITION OF)	UTILITY DIVISION
CABLE & COMMUNICATIONS)	
CORPORATION, dba MID-RIVERS)	DOCKET NO. D2003.8.105
CELLULAR, for Designation as an Eligible)	
Telecommunications Carrier)	

CABLE & CELLULAR COMMUNICATIONS, LLC
dba MID-RIVERS CELLULAR'S
FORTY-FOURTH QUARTERLY AND TWENTY-SECOND SEMI-ANNUAL
REPORT
AS REQUIRED BY FINAL ORDER DATED MARCH 29, 2005
(PSC Order No. 6518a)

Service Date: June 21, 2016

FORTY-FOURTH QUARTERLY REPORT

- I. Unsatisfied Requests – March 16 through June 15, 2016:
 - a. By location in each of the two study areas:
 - i. Mid-Rivers Study Area: zero (0).
 - ii. Range Study Area: zero (0).
 - b. Detailed description of why customer requests for service could not be satisfied: There were no unsatisfied requests.

- II. Customer Complaints – March 16 through June 15, 2016:
 - a. Number and nature of complaints: see Attachment A hereto.
 - b. Remedy employed to address complaints: see Attachment A hereto.
 - c. Location of complaints by Study Area:
 - i. Mid-Rivers: see Attachment A hereto.
 - ii. Range: see Attachment A hereto.
 - d. Number of repeat complaints: see Attachment A hereto.

- III. Federal Universal Service Funds, including Lifeline and Link Up Funds received – December 16, 2015 through June 15, 2016:
 - a. Funds received:
 - i. Interstate Common Line Support: \$0 received during this timeframe.
 - ii. High Cost Loop Support: \$0 received during this timeframe.
 - iii. Local Switching Support: \$0 received during this timeframe.

iv. Lifeline and Link Up Funds: \$0 received to date.

v. Frozen High Cost Support

1. \$48,521.00 received in March 2016 for February 2016.
2. \$48,521.00 received in April 2016 for March 2016.
3. \$48,521.00 received in May 2016 for April 2016.

USF payments received by Mid-Rivers Cellular began a 20% per year decline in July 2012 and will transition to zero over five years as a result of the FCC's USF Reform Order. This phase-out of wireless support with no predictable path toward a replacement support mechanism directly affects the ability of Mid-Rivers Cellular to make additional long-term investments in network upgrades and in new wireless site construction.

NOTE:

Mid-Rivers Communications provides information on Low Income Telephone Assistance on our public website, as well as publishes the notice included as Attachment B in all local newspapers.

TWENTY-SECOND SEMI-ANNUAL REPORT

IV. 5-Year Build-out Plan, updated for the period of December 16, 2015, through June 15, 2016: see Attachment C hereto.

a. Including expanded coverage in Northern Cheyenne Reservation, unless conflicting licenses, in which case an explanation of those conflicts must be provided:

- i. Representatives from Cable & Communications Corporation conducted an on-site meeting with Jace Killsback at the Northern Cheyenne Tribal Council in Lame Deer, Montana, on February 17, 2006.
- ii. Letters addressed to Jace Killsback of the Northern Cheyenne Reservation dated May 15, 2006, and June 16, 2006, were filed with the Commission in Cable & Communications Corporation's Second Semi-Annual Report of June 27, 2006. No response has been received to date.
- iii. A letter addressed to Jace Killsback of the Northern Cheyenne Reservation dated March 20, 2007, was mailed via certified mail/return receipt requested and was signed in receipt on March 21, 2007. This letter was filed with the Commission in Cable & Communications Corporation's Eighth Quarterly and Fourth Semi-Annual Report of June 29, 2007.
- iv. Representatives from Cable & Communications Corporation conducted a meeting with Danny Sioux, Rosebud County

Commissioner and member of the Northern Cheyenne Tribe, in Miles City, Montana, on September 11, 2007.

- v. A letter addressed to Geri Small, President of the Northern Cheyenne Tribal Council, mailed March 31, 2008, documenting C&CC's continuing attempts to establish cellular services on the Northern Cheyenne Reservation, was filed with the Commission in Cable & Communications Corporation's Twelfth Quarterly and Sixth Semi-Annual Report of June 17, 2008. No response has been received to date.
- vi. C&CC representatives attended a meeting with the Northern Cheyenne Economic Development Committee on July 8, 2008. C&CC offered at the meeting to conduct a propagation study at our own expense to determine the most advantageous site locations necessary to extend wireless service throughout Northern Cheyenne lands, and to share the findings of the study with President Small and the Economic Development Committee.
- vii. A letter dated August 8, 2008, was sent to Geri Small, President of the Northern Cheyenne Tribal Council, thanking the Northern Cheyenne Economic Development Committee for meeting with C&CC and again extending offers to conduct a propagation study at our expense and sharing with them the results of that study. This letter was filed with the Commission in C&CC's Fourteenth

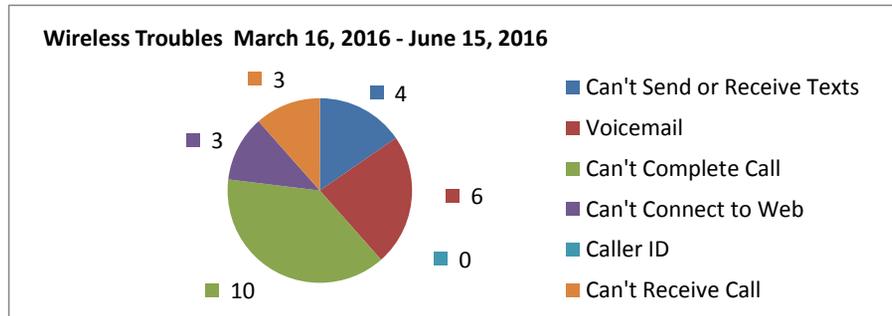
Quarterly and Seventh Semi-Annual Report Dated December 26, 2008.

- viii. A letter addressed to LeRoy Spang, President of the Northern Cheyenne Tribal Council, was sent December 11, 2008, expressing C&CC's interest in working with the Council to establish wireless services throughout their lands. This letter was filed with C&CC's Fourteenth Quarterly and Seventh Semi-Annual Report to the Commission dated December 26, 2008. No response has been received to date.
- ix. Copies of previous C&CC correspondence to the Northern Cheyenne were faxed to Clara Canfield, Administrator to the Tribal Chairman, per her request on December 11, 2008. A copy of that fax was filed with the Commission in C&CC's Sixteenth Quarterly and Eighth Semi-Annual Report on June 29, 2009.
- x. Once approval is granted from the Northern Cheyenne Tribal Council to investigate possible wireless site locations on their land, C&CC will then address licensing requirements necessary to provide the service.

WIRELESS ETC TROUBLE REPORT

Cellular Troubles Cleared 3/16/16 - 06/15/16

Record of Complaint (Trouble Category)	Can't Send or Receive Texts	4
	Voicemail	6
	Can't Complete Call	10
	Can't Connect to Web	3
	Caller ID	0
	Can't Receive Call	3
	Total	26



Nature of the Complaint:	Study Area	Date	Remedy for Complaint or Trouble	Location of Trouble
Voicemail	(406) 489	5/31/2016	Repaired equipment that provides service to customer.	616 9th ST SW; Sidney MT 59270
Can't Connect to Web	(406) 928	3/21/2016	Repaired equipment that provides service to customer.	226 E 4th St; Grass Range MT 59032
Can't Connect to Web	(406) 928	4/16/2016	No trouble found, customer equipment checked.	PO Box 185; Winnett MT 59087
Can't Receive Call	(406) 928	5/8/2016	Repaired equipment that provides service to customer.	N 1425 19th AVE; Wautoma WI 54982
Can't Complete Call	(406) 928	5/9/2016	Connecting Company Trouble	1032 Road 223; Lindsay MT 59339
Can't Connect to Web	(406) 928	5/3/2016	Repaired equipment that provides service to customer.	PO Box 111; Grass Range 59032
Can't Send or Receive Texts	(406) 928	4/27/2016	Repaired equipment that provides service to customer.	PO Box 111; Grass Range 59032
Can't Send or Receive Texts	(406) 935	5/27/2016	Repaired equipment that provides service to customer.	PO Box 91; Broadus MT 59317
Voicemail	(406) 939	6/6/2016	No trouble found, customer equipment checked.	404 AVE C; Glendive MT 59330
Can't Receive Call	(406) 954	5/19/2016	Repaired equipment that provides service to customer.	PO Box 266; Roy MT 59471
Can't Receive Call	(406) 973	6/1/2016	No trouble found, customer equipment checked.	4438 Hoover Lane; Stevensville MT 59870
Can't Complete Call	(406) 974	5/2/2016	No trouble found, customer equipment checked.	PO Box 253; Circle MT 59215
Can't Send or Receive Texts	(406) 975	4/20/2016	No trouble found, customer equipment checked.	1561 HWY 323; Ekalaka MT 59324
Can't Complete Call	(406) 977	3/24/2016	Connecting Company Trouble	PO Box 394; Jordan MT 59337
Can't Complete Call	(406) 977	5/18/2016	Connecting Company Trouble	195 Smith Lane; Mosby MT 59058
Can't Complete Call	(406) 977	5/25/2016	Repaired equipment that provides service to customer.	PO Box 63; Cohagen MT 59322
Voicemail	(406) 978	4/12/2016	Repaired equipment that provides service to customer.	PO Box 284; Wibaux MT 59353
Voicemail	(406) 978	4/20/2016	Repaired equipment that provides service to customer.	PO Box 911; Baker MT 59313
Can't Complete Call	(406) 978	5/12/2016	Repaired equipment that provides service to customer.	PO Box 748; Baker MT 59313
Can't Complete Call	(406) 978	3/29/2016	Connecting Company Trouble	81 Globe Trl; Baker MT 59313
Voicemail	(406) 978	4/12/2016	No trouble found, customer equipment checked.	PO Box 738; Baker 59313
Can't Send or Receive Texts	(406) 978	4/23/2016	Repaired equipment that provides service to customer.	22 FAS 254; Glendive MT 59330
Can't Complete Call	(406) 978	5/17/2016	Connecting Company Trouble	PO Box 1304; Baker MT 59313
Voicemail	(406) 979	3/31/2016	Repaired equipment that provides service to customer.	PO Box 44; Richey MT 59259
Can't Complete Call	(406) 979	6/6/2016	Repaired equipment that provides service to customer.	PO Box 41; Richey MT 59259
Can't Complete Call	(406) 987	5/18/2016	Connecting Company Trouble	PO Box 280; Circllet MT 59215

* Denotes Repeat Troubles **0**

Low Income Assistance Available to Mid-Rivers Telephone Customers

Mid-Rivers Telephone Cooperative, Inc. offers local telephone service to subscribers throughout the Glendive telephone exchange area. Where Mid-Rivers' facilities are not available, Mid-Rivers will offer resale of another carrier's services.

Mid-Rivers also offers two low-income telephone assistance programs described below, and on page 11 of our 2016 Montana/Dakota Regional Telephone Directory.

Lifeline provides Federal Universal Service support to reduce monthly service charges paid by qualifying low-income residential customers. Link-up provides Federal Universal Service support to reduce service connection and line extension charges paid by qualifying low-income residential customers residing on Tribal Lands. These assistance services are non-transferable and allow for only one discount to be applied to a qualifying household. Eligibility standards for the above government assistance programs are determined by the Federal Communications Commission and state commissions.

For further information, or to obtain an application, please contact the Mid-Rivers office in Glendive at 377-3336 or 1-800-452-2288.

ATTACHMENT C

5-Year Build-Out Plan

**Cable & Cellular Communications, LLC
d/b/a
Mid-Rivers Cellular**

- a. **2005 Plan** (in addition to the Digital Upgrade, which was **completed on November 11, 2005**):
 - i. Hammond (45-12-13.4N / 104-55-33.1W)-**completed November 11, 2005**
 - ii. Baker II (46-22-5.4N / 104-16-30.2W)- **completed November 11, 2005**
 - iii. Broadus II (45-26-55N / 105-24-38W)- **completed January 26, 2006**
 - iv. Ismay (46-24-05.0N / 104-48-09.0W)- **completed January 26, 2006**

- b. **2006 Plan:**
 - i. Vida South (47-44-14.8N / 105-29-42.0W)- **completed December 22, 2006**
 - ii. North Lambert (47-47-52.9N / 104-38-13.0W) –**completed December 30, 2006**
 - iii. Richey (47-38-38.3N / 105-04-6.4W) –**completed January 23, 2007**

- c. **2007 Plan:**
 - i. Grass Range (47-01-37N / 108-48-12W) –**completed April 25, 2007**
 - ii. Roy (47-20-04.15N / 108-57-28.91W) –**completed April 25, 2007**
 - iii. Savage (47-27-10.6N / 104-20-19.7W) – **completed November 19, 2007**
 - iii. Alzada (45-03-29.8N / 104-27-9.2W) – **completed July 13, 2007**
 - iv. Volborg (45-57-15.97N / 105-38-22.98W) –**completed December 7, 2007**
 - v. Sheep Mountain (47-3-5.3N / 105-43-38.8W) –**completed December 7, 2007**
 - vi. Winnett (46-59-21.0N / 108-20-02.0W) -- **completed December 10, 2007**
 - vii. Rock Springs – **completed December 7, 2007**

- d. **2008 Plan:**
 - i. Plevna (46-27-12.9N / 104-30-42.6W) – **completed December 31, 2008**
 - ii. McGuire Creek (47-35-04.75N / 106-09-04.79W) – **completed November 19, 2008**
 - iii. North Cohagen (47-08-31.7N / 106-43-00.44W) – **completed December 19, 2008**
 - iv. Roy Site Move – **completed August 15, 2008**
 - v. Ismay Extender Upgrade to Full Site – **completed July 29, 2008**

- e. **2009 Plan:**
 - i. Lambert CO (47-40-53N/104-37-15W) – **completed June 30, 2009**
 - iii. Grass Range Site Move (to improve coverage) – (47-01-2.66N/108-46-25.70W) – **completed April 17, 2009**

- f. **Additional Sites Completed/Under Construction:**
 - i. Roundup (est. 46-27-2.39N / 108-33-26.39W) – **Completed December 31, 2010**
 - ii. Circle FST9 (47-18-57.46N / 105-56-28.19W) – **Completed November 8, 2011**
 - iii. Jordan FST9 (47-53-29.96N / 104-53-28.10W) – **Completed November 8, 2011**
 - iv. Highway 201 West (47-41-01.02N / 104-37-13.05W) – **Completed February 28, 2013**
 - v. Ekalaka Ridgway (45-30-43.03N / 104-28-24.7W) – **Completed February 25, 2013**
 - vi. Intake (47-17-46.7N / 104-32-42.4W) – **Completed February 21, 2013**
 - vii. Gardner Butte (45-19-28.6N / 105-52-17.9W) – **Completed February 21, 2013**

Construction of other future sites will be dependent upon the availability of sufficient and predictable funding through the Mobility Fund Phase II or other sources. Some rural geographic areas also remain unserved because the license is held by another cellular carrier that has met its population-based build-out requirements by serving a population center, leaving surrounding rural areas unserved.