

DEPARTMENT OF PUBLIC SERVICE REGULATION
BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MONTANA

IN THE MATTER OF THE PETITION OF)	UTILITY DIVISION
CABLE & COMMUNICATIONS)	
CORPORATION, dba MID-RIVERS)	DOCKET NO. D2003.8.105
CELLULAR, for Designation as an Eligible)	
Telecommunications Carrier)	

CABLE & COMMUNICATIONS CORPORATION,
dba MID-RIVERS CELLULAR'S
THIRTIETH QUARTERLY AND FIFTEENTH SEMI-ANNUAL REPORT
AS REQUIRED BY FINAL ORDER DATED MARCH 29, 2005
(PSC Order No. 6518a)

Service Date: December 27, 2012

THIRTIETH QUARTERLY REPORT

- I. Unsatisfied Requests – June 16, 2012 through December 15, 2012:
 - a. By location in each of the two study areas:
 - i. Mid-Rivers Study Area: zero (0).
 - ii. Range Study Area: zero (0).
 - b. Detailed description of why customer requests for service could not be satisfied: there were no unsatisfied requests.

- II. Customer Complaints – June 16, 2012 through December 15, 2012:
 - a. Number and nature of complaints: see Attachment A hereto.
 - b. Remedy employed to address complaints: see Attachment A hereto.
 - c. Location of complaints by Study Area:
 - i. Mid-Rivers: see Attachment A hereto.
 - ii. Range: see Attachment A hereto.
 - d. Number of repeat complaints: see Attachment A hereto.

- III. Federal Universal Service Funds, including Lifeline and Link Up Funds received – June 16, 2012 through December 15, 2012:
 - a. Funds received:
 - i. Interstate Common Line Support:
 - 1. (\$11,599.00) received in September 2012 for August 2012.
 - 2. (\$11537.00) received in October 2012 for September 2012.
 - 3. (\$11926.00) received in November 2012 for October 2012.

ii. High Cost Loop Support:

1. \$699.00 received in September 2012 for August 2012.
2. \$804.00 received in October 2012 for September 2012.
3. \$2,807.00 received in November 2012 for October 2012.

iii. Local Switching Support:

1. \$153.00 received in September 2012 for August 2012.
2. \$180.00 received in October 2012 for September 2012.
3. \$177.00 received in November 2012 for October 2012.

iv. Lifeline and Link Up Funds:

1. \$0 received to date.

v. Frozen High Cost Support

1. \$64694.00 received in September 2012 for August 2012.
2. \$64694.00 received in October 2012 for September 2012.
3. \$64694.00 received in November 2012 for October 2012.

USF payments received by Mid-Rivers Cellular will be transitioning to zero over a five year period beginning in July of 2012 as a result of the FCC's USF Reform Order. This reduction of support affects the ability of Mid-Rivers Cellular to make additional long-term investments in new wireless site construction.

NOTE:

(a) Included as Attachment B hereto is an excerpt with a section entitled “Lifeline, Link-Up and Toll Blocking” from the Winter 2012 issue of the “411” newsletter published by Mid-Rivers Communications for its customers.

FIFTEENTH SEMI-ANNUAL REPORT

IV. 5-Year Build-out Plan, updated for the period of December 16, 2011, through June 15, 2012: see Attachment C hereto.

a. Including expanded coverage in Northern Cheyenne Reservation, unless conflicting licenses, in which case an explanation of those conflicts must be provided:

- i. Representatives from Cable & Communications Corporation conducted an on-site meeting with Jace Killsback at the Northern Cheyenne Tribal Council in Lame Deer, Montana, on February 17, 2006.
- ii. Letters addressed to Jace Killsback of the Northern Cheyenne Reservation dated May 15, 2006, and June 16, 2006, were filed with the Commission in Cable & Communications Corporation's Second Semi-Annual Report of June 27, 2006. No response has been received to date.
- iii. A letter addressed to Jace Killsback of the Northern Cheyenne Reservation dated March 20, 2007, was mailed via certified mail/return receipt requested and was signed in receipt on March 21, 2007. This letter was filed with the Commission in Cable & Communications Corporation's Eighth Quarterly and Fourth Semi-Annual Report of June 29, 2007.
- iv. Representatives from Cable & Communications Corporation conducted a meeting with Danny Sioux, Rosebud County

Commissioner and member of the Northern Cheyenne Tribe, in Miles City, Montana, on September 11, 2007.

- v. A letter addressed to Geri Small, President of the Northern Cheyenne Tribal Council, mailed March 31, 2008, documenting C&CC's continuing attempts to establish cellular services on the Northern Cheyenne Reservation, was filed with the Commission in Cable & Communications Corporation's Twelfth Quarterly and Sixth Semi-Annual Report of June 17, 2008. No response has been received to date.
- vi. C&CC representatives attended a meeting with the Northern Cheyenne Economic Development Committee on July 8, 2008. C&CC offered at the meeting to conduct a propagation study at our own expense to determine the most advantageous site locations necessary to extend wireless service throughout Northern Cheyenne lands, and to share the findings of the study with President Small and the Economic Development Committee.
- vii. A letter dated August 8, 2008, was sent to Geri Small, President of the Northern Cheyenne Tribal Council, thanking the Northern Cheyenne Economic Development Committee for meeting with C&CC and again extending offers to conduct a propagation study at our expense and sharing with them the results of that study. This letter was filed with the Commission in C&CC's Fourteenth

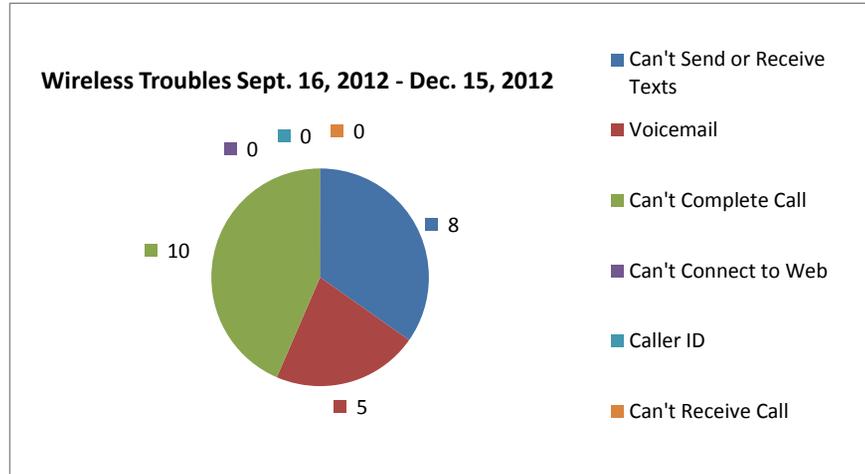
Quarterly and Seventh Semi-Annual Report Dated December 26, 2008.

- viii. A letter addressed to LeRoy Spang, President of the Northern Cheyenne Tribal Council, was sent December 11, 2008, expressing C&CC's interest in working with the Council to establish wireless services throughout their lands. This letter was filed with C&CC's Fourteenth Quarterly and Seventh Semi-Annual Report to the Commission dated December 26, 2008. No response has been received to date.
- ix. Copies of previous C&CC correspondence to the Northern Cheyenne were faxed to Clara Canfield, Administrator to the Tribal Chairman, per her request on December 11, 2008. A copy of that fax was filed with the Commission in C&CC's Sixteenth Quarterly and Eighth Semi-Annual Report on June 29, 2009.
- x. Once approval is granted from the Northern Cheyenne Tribal Council to investigate possible wireless site locations on their land, C&CC will then address licensing requirements necessary to provide the service.

WIRELESS ETC TROUBLE REPORT

Cellular Troubles Cleared 09/16/12 - 12/15/12

Record of Complaint (Trouble Category)	Can't Send or Receive Texts	8
	Voicemail	5
	Can't Complete Call	10
	Can't Connect to Web	0
	Caller ID	0
	Can't Receive Call	0
	Total	23



Nature of the Complaint:	Study Area	Date	Remedy for Complaint or Trouble	Location of Trouble
Voice Mail	(406) 913	11/1/2012	No trouble found, customer equipment checked.	11 Cottonood RD; Roundup MT 59072
Voice Mail	(406) 913	12/4/2012	Repaired equipment that provides service to customer.	701 2nd ST E, Lot 10; Roundup MT 59072
Can't Send or Receive Texts	(406) 914	10/17/12	Repaired equipment that provides service to customer.	P.O. Box 325; Lambert MT 59243
Can't Complete Call	(406) 934	10/6/2012	Connecting Company Trouble.	808 N Custer AVE; Miles City MT 59301
Can't Send or Receive Texts	(406) 934	11/15/12	Repaired equipment that provides service to customer.	808 N Custer AVE; Miles City MT 59301
Voice Mail	(406) 935	10/16/12	No trouble found, customer equipment checked.	P.O. Box 423; Broadus MT 59317
Can't Send or Receive Texts	(406) 954	9/22/2012	No trouble found, customer equipment checked.	566 Tullock LN; Roy MT 59471
* Can't Send or Receive Texts	(406) 954	10/2/2012	No trouble found, customer equipment checked.	566 Tullock LN; Roy MT 59471
Can't Send or Receive Texts	(406) 973	10/3/2012	No trouble found, customer equipment checked.	705 3rd ST NE; Sidney MT 59270
Can't Complete Call	(406) 974	10/5/2012	Repaired equipment that provides service to customer.	P.O. Box 91; Circle MT 59215
Voice Mail	(406) 975	10/11/12	Repaired equipment that provides service to customer.	P.O. Box 218; Ekalaka MT 59324
Can't Complete Call	(406) 975	10/22/12	Repaired equipment that provides service to customer.	P.O. Box 181; Ekalaka MT 59324
Can't Complete Call	(406) 975	11/5/2012	Repaired equipment that provides service to customer.	1751 HWY 323; Ekalaka MT 59324
Can't Send or Receive Texts	(406) 975	11/20/12	Connecting Company Trouble.	702 S Lake; Miles City MT 59301
Voice Mail	(406) 977	10/27/12	Repaired equipment that provides service to customer.	P.O. Box 222; Jordan MT 59337
Can't Send or Receive Texts	(406) 977	11/15/12	No trouble found, customer equipment checked.	24 N Lodge Pole RD; Sand Springs MT 59077
Can't Complete Call	(406) 978	10/29/12	Repaired equipment that provides service to customer.	1721 Plevna RD; Plevna MT 59344
* Can't Complete Call	(406) 978	11/20/12	Repaired equipment that provides service to customer.	1721 Plevna RD; Plevna MT 59344
Can't Complete Call	(406) 978	11/30/12	Repaired equipment that provides service to customer.	417 S Prairie AVE; Miles City MT 59301
Can't Complete Call	(406) 979	9/16/2012	Connecting Company Trouble.	262 County Road 508; Richey MT 59259
Can't Complete Call	(406) 979	10/31/12	Connecting Company Trouble.	4228 FAS 254; Richey MT 59259
Can't Send or Receive Texts	(406) 979	11/15/12	Repaired equipment that provides service to customer.	RR1 Box 3008; Richey MT 59259
Can't Complete Call	(406) 987	9/25/2012	Connecting Company Trouble.	1611 N Meade AVE; Glendive MT 59330

* Repeat Troubles

Low Income Telephone Assistance

Mid-Rivers Communications offers two low-income telephone assistance programs known as Lifeline and Link-Up. Lifeline provides Federal Universal Service support to reduce monthly service charges paid by qualifying low-income residential customers. Link-Up provides Federal Universal Service support to reduce service connection and line extension charges paid by qualifying low-income residential customers residing on Tribal lands. Mid-Rivers also offers toll blocking, a service that prevents long distance calling from your telephone. For more information please contact your nearest Mid-Rivers customer service office, call Mid-Rivers at 1-800-452-2288, or visit <http://www.midrivers.com/low-income-assistance/>.

ATTACHMENT C

5-Year Build-Out Plan Cable & Communications Corporation d/b/a Mid-Rivers Cellular

- a. **2005 Plan** (in addition to the Digital Upgrade, which was **completed on November 11, 2005**):
 - i. Hammond (45-12-13.4N / 104-55-33.1W)-**completed November 11, 2005**
 - ii. Baker II (46-22-5.4N / 104-16-30.2W)- **completed November 11, 2005**
 - iii. Broadus II (45-26-55N / 105-24-38W)- **completed January 26, 2006**
 - iv. Ismay (46-24-05.0N / 104-48-09.0W)- **completed January 26, 2006**

- b. **2006 Plan:**
 - i. Vida South (47-44-14.8N / 105-29-42.0W)- **completed December 22, 2006**
 - ii. North Lambert (47-47-52.9N / 104-38-13.0W) –**completed December 30, 2006**
 - iii. Richey (47-38-38.3N / 105-04-6.4W) –**completed January 23, 2007**

- c. **2007 Plan:**
 - i. Grass Range (47-01-37N / 108-48-12W) –**completed April 25, 2007**
 - ii. Roy (47-20-04.15N / 108-57-28.91W) –**completed April 25, 2007**
 - iii. Savage (47-27-10.6N / 104-20-19.7W) – **completed November 19, 2007**
 - iii. Alzada (45-03-29.8N / 104-27-9.2W) – **completed July 13, 2007**
 - iv. Volborg (45-57-15.97N / 105-38-22.98W) –**completed December 7, 2007**
 - v. Sheep Mountain (47-3-5.3N / 105-43-38.8W) –**completed December 7, 2007**
 - vi. Winnett (46-59-21.0N / 108-20-02.0W) -- **completed December 10, 2007**
 - vii. Rock Springs – **completed December 7, 2007**

- d. **2008 Plan:**
 - i. Plevna (46-27-12.9N / 104-30-42.6W) – **completed December 31, 2008**
 - ii. McGuire Creek (47-35-04.75N / 106-09-04.79W) – **completed November 19, 2008**
 - iii. North Cohagen (47-08-31.7N / 106-43-00.44W) – **completed December 19, 2008**
 - iv. Roy Site Move – **completed August 15, 2008**
 - v. Ismay Extender Upgrade to Full Site – **completed July 29, 2008**

- e. **2009 Plan:**
 - i. Lambert CO (47-40-53N/104-37-15W) – **completed June 30, 2009**
 - iii. Grass Range Site Move (to improve coverage) – (47-01-2.66N/108-46-25.70W) – **completed April 17, 2009**

- f. **Additional Sites Completed/Under Construction:**
 - i. Roundup (est. 46-27-2.39N / 108-33-26.39W) – **Completed December 31, 2010**
 - ii. Circle FST9 (47-18-57.46N / 105-56-28.19W) – **Completed November 8, 2011**
 - iii. Jordan FST9 (47-53-29.96N / 104-53-28.10W) – **Completed November 8, 2011**
 - iv. Highway 201 West (47-41-01.02N / 104-37-13.05W) – **FCC license granted; site scheduled for turn-up in early 2013**
 - v. Ekalaka Ridgway (45-30-43.03N / 104-28-24.7W) – **FCC license granted; site scheduled for turn-up in early 2013**
 - vi. Intake (47-17-46.7N / 104-32-42.4W) – **Scheduled for turn-up in early 2013**
 - vii. Gardner Butte (45-19-28.6N / 105-52-17.9W) – **FCC license granted; scheduled for turn-up in early to mid-2013**

Construction of other future sites will be dependent upon the availability of sufficient and predictable funding through the Mobility Fund Phase II or other sources. Some rural geographic areas also remain unserved because the license is held by another cellular carrier that has met its population-based build-out requirements by serving a population center, leaving surrounding rural areas unserved. We have difficulty getting extension agreements from the other carriers to serve these rural areas.