

CABLE & COMMUNICATIONS CORPORATION

MASTER FILE

Box 106

904 C Avenue
P.O. Box 280
Circle, Montana 59215
Ph: (406) 485-3301

RECEIVED BY

2009 SEP 30 A 10: 57

PUBLIC SERVICE
COMMISSION

September 29, 2009

VIA UPS NEXT DAY AIR

Kate Whitney
Montana Public Service Commission
1701 Prospect Avenue
Helena, MT 59620-2601

RE: Cable & Communications Corporation dba Mid-Rivers Cellular
Seventeenth Quarterly Report as Required
By Final Order 6518a
Docket No. D2003.8.105

Ms. Whitney:

Enclosed for filing are an original and ten (10) copies of Cable & Communications Corporation d/b/a Mid-Rivers Cellular's Seventeenth Quarterly Report as Required by Final Order 6518a in the above-referenced docket. Also enclosed is a disk with an electronic (pdf/Adobe Acrobat) copy of the document.

Contact me if you have any questions.

Thank you.

Bill Wade
General Manager

DISK RCVD

DEPARTMENT OF PUBLIC SERVICE REGULATION
BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MONTANA

IN THE MATTER OF THE PETITION OF)	UTILITY DIVISION
CABLE & COMMUNICATIONS)	
CORPORATION, dba MID-RIVERS)	DOCKET NO. D2003.8.105
CELLULAR, for Designation as an Eligible)	
Telecommunications Carrier)	

CABLE & COMMUNICATIONS CORPORATION,
dba MID-RIVERS CELLULAR
SEVENTEENTH QUARTERLY REPORT
AS REQUIRED BY FINAL ORDER DATED MARCH 29, 2005
(PSC Order No. 6518a)

Service Date: September 30, 2009

SEVENTEENTH QUARTERLY REPORT

- I. Unsatisfied Requests – June 16, 2009, through September 15, 2009:
 - a. By location in each of the two study areas:
 - i. Mid-Rivers Study Area: zero (0).
 - ii. Range Study Area: zero (0).
 - b. Detailed description of why customer requests for service could not be satisfied: there were no unsatisfied requests.

- II. Customer Complaints – June 16, 2009, through September 15, 2009:
 - a. Number and nature of complaints: see Attachment A hereto.
 - b. Remedy employed to address complaints: see Attachment A hereto.
 - c. Location of complaints by Study Area:
 - i. Mid-Rivers: see Attachment A hereto.
 - ii. Range: see Attachment A hereto.
 - d. Number of repeat complaints: see Attachment A hereto.

- III. Federal Universal Service Funds, including Lifeline and Link Up Funds received – June 16, 2009, through September 15, 2009:
 - a. Funds received:
 - i. Interstate Common Line Support:
 - 1. \$30,452.00 received in July 2009 for May 2009.
 - 2. \$30,265.00 received in August 2009 for June 2009.
 - 3. \$32,698.00 received in September 2009 for July 2009.

ii. High Cost Loop Support:

1. \$38,541.00 received in July 2009 for May 2009.
2. \$38,316.00 received in August 2009 for June 2009.
3. \$34,215.00 received in September 2009 for July 2009.

iii. Local Switching Support:

1. \$4,728.00 received in July 2009 for May 2009.
2. \$4,700.00 received in August 2009 for June 2009.
3. \$4,195.00 received in September 2009 for July 2009.

iv. Lifeline and Link Up Funds:

1. \$0 received to date.

It should be noted that, as detailed in this section, USF payments received by Mid-Rivers Cellular have been substantially reduced due to the effect of the USF Interim Cap Order. If this reduction is not reversed in the near future due to subsequent order of the FCC, Mid-Rivers Cellular's construction progress may be significantly affected.

NOTE:

- (a) Included as Attachment B hereto is an excerpt with a section entitled "Lifeline, Link-Up & Toll Blocking" from the August/September 2009 issue of the 411 newsletter published by Mid-Rivers Communications for its customers.

RATE PLAN

- IV. The final Order requires that Mid-Rivers Cellular have on file with the Montana Public Service Commission (MTPSC) a copy of each rate plan that it offers for which it may receive FUSF support, including rates, terms and conditions of service: See Attachment C hereto.

ATTACHMENT A

Mid-Rivers Cellular Quarterly Trouble Report

June 16, 2009 - September 15, 2009

Cellular Exchanges	Tower Sites/CGSA	Cellular Troubles	Out of Service	Repeat Troubles
<i>Range Study Area</i>				
(406) 938 Alzada	Alzada ; Hammond	0	0	0
(406) 983 Ashland	Ashland	0	0	0
(406) 935 Broadus	Broadus; Broadus II; Volborg	2	0	0
<i>C&CC Study Area</i>				
(406) 983 Ashland	Ashland	0	0	0
(406) 978 Baker	Baker; Baker II	6	0	0
(406) 974 Circle	Circle; Rimroad; McGuire Creek	6	0	0
(406) 975 Ekaiaaka	Ekaiaaka; South Ekaiaaka	0	0	0
(406) 928 Grass Range	Grass Range; Winnett	1	0	0
(406) 977 Jordan	Jordan; Sand Springs; Van Norman; Rock Springs; North Cohagen	1	0	0
(406) 914 Lambert	North Lambert Digital	0	0	0
(406) 971 Plevna	Cabin Creek; Locate; Ismay	0	0	0
(406) 979 Richey	Richey; Richey II	1	0	0
(406) 954 Roy	Roy	0	0	0
(406) 957 Sheep Mountain	Sheep Mountain	0	0	0
(406) 915 South Wolf Point	South Vida	0	0	0
(406) 973 Savage	Savage	0	0	0
Total		17	0	0

Repair Time for Cellular Troubles	24 hours	48 hours	72 hours
Number of troubles repaired	17	N/A	N/A
Total in Percentages	100%	N/A	N/A

17 troubles were dispatched and all repaired within 24 hours. There are no remaining troubles to be cleared.

1,476 - Total Mid-Rivers Cellular Customers
.15% Trouble Index for Mid-River's Cellular Customers (per 100 customers)

ATTACHMENT A

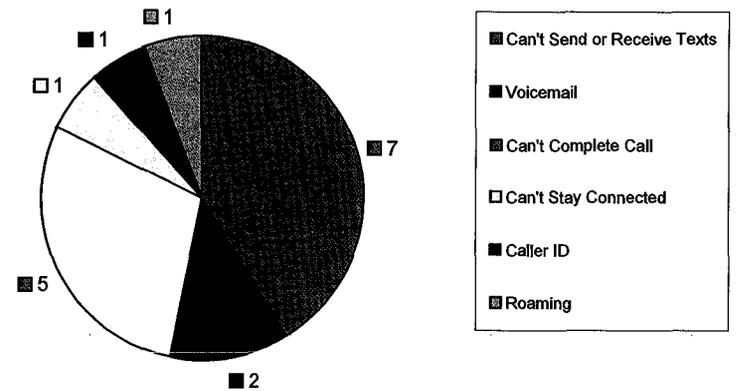
WIRELESS ETC TROUBLE REPORT

Cellular Troubles Cleared June 16,
2009 - September 15, 2009

Record of Complain
(Trouble Category)

Can't Send or Receive Texts	7
Voicemail	2
Can't Complete Cal	5
Can't Stay Connected	1
Caller ID	1
Roaming	1
Total	17

Wireless Troubles June. 16- Sept. 15



Nature of the Complaint:

Can't Receive Texts
Voice Mail
Can't Complete Call
Voice Mail
Can't Complete Call
Can't Complete Call
Can't Send Texts
Can't Complete Call
Can't Send Texts
Can't Stay Connected
Can't Complete Call
Can't Send or Receive Texts
Caller ID Issue
Roaming Issue

Study Area

(406) 935
(406) 935
(406) 978
(406) 978
(406) 978
(406) 978
(406) 978
(406) 977
(406) 928
(406) 979
(406) 974
(406) 974
(406) 974
(406) 974
(406) 974
(406) 974
(406) 974

Date Remedy for Complaint or Trouble

8/17/2009 Connecting company issue.
7/31/2009 Feature set up issue.
6/30/2009 No trouble found - customer dialing incorrectly.
8/31/2009 Feature not subscribed.
8/11/2009 Connecting company issue.
8/31/2009 Feature not subscribed.
8/3/2009 Feature not subscribed - No SMS.
8/6/2009 Connecting company issue.
7/26/2009 Customer Equipment Issue.
8/11/2009 Connecting company issue.
8/1/2009 Repaired equipment that provides service to customer.
8/15/2009 Connecting company issue.
8/15/2009 Connecting company issue.
8/15/2009 Connecting company issue.
8/17/2009 Connecting company issue.
8/22/2009 Repaired database - Digital Office.
6/20/2009 Repaired equipment that provides service to customer.

Location of Trouble

310 Crane Ave; Broadus, MT 59317
P.O. Box 111; Broadus, MT 59317
311 Fallon Ave W; Baker, MT 59313
918 1st ST SW; Baker, MT 59313
7 3rd ST SW; Baker, MT 59313
191 Tower RD; Baker, MT 59313
P.O. Box 937; Baker, MT 59313
P.O. Box 325; Baker, MT 59313
P.O. Box 368; Jordan, MT 59337
305 N Broadway; Winnett, MT 59087
245 Road 506; Richey, MT 59259
130 MT Highway 200 S; Circle, MT 59215
910 Ave G; Circle, MT 59215
452 MT Highway 200 S; Circle, MT 59215
P.O. Box 563; Circle, MT 59215
2170 MT Highway 200 S; Circle, MT 59215
15 Highway 13; Circle, MT 59215

* Denotes Repeat Troubles - TOTAL

0

ATTACHMENT B

Lifeline, Link-Up and Toll Blocking

Mid-Rivers Communications offers two low-income telephone assistance programs known as Lifeline and Link-Up. Lifeline provides Federal Universal Service support to reduce monthly service charges paid by qualifying low-income customers. Link-Up provides Federal Universal Service support to reduce service connection and line extension charges paid by qualifying low-income customers. Mid-Rivers also offers toll blocking, a service that prevents long distance calling from your telephone.



Please contact your nearest Mid-Rivers customer service office, call Mid-Rivers at 1-800-452-2288, or visit www.midrivers.com/low-income-assistance/ for more information.

Page 2

August/September 2009

Mid-Rivers Wireless Plan Comparisons

	Monthly Charge	Additional Phones	Anywhere Minutes	Airtime Overage	Nationwide Long Distance (on Home Tower)	Long Distance Roaming Rate	Freedom West (see below)	Calling Features*	Caller ID	Voice Mail
Value Plan	\$19.95	\$9.95	100	\$0.35/min	\$0.15/min	Charges Vary	FREE	\$3.95	\$3.00	\$3.50

Value Added Plans	Monthly Charge	Additional Phones (Limit 4**)	Airtime & Long Distance from a Home Tower	Anywhere Roaming & Long Distance	Airtime Overage	Calling Features*, Caller ID & Voice Mail
Rancher	\$44.95	\$9.95	UNLIMITED	400	\$0.50/min	FREE
Pioneer	\$69.95	\$9.95	UNLIMITED	600	\$0.50/min	FREE
Powder River	\$89.95	\$9.95	UNLIMITED	800	\$0.50/min	FREE
Traveler	\$109.95	\$9.95	UNLIMITED	1000	\$0.50/min	FREE
Badlands	\$139.95	\$9.95	UNLIMITED	1300	\$0.50/min	FREE
Yellowstone	\$159.95	\$9.95	UNLIMITED	1500	\$0.50/min	FREE

Freedom West Plan

from a Mid-Rivers or Nemont Wireless tower to Montana, North Dakota, South Dakota and Wyoming toll free. Airtime minutes still apply.

*Calling Features

Call Waiting
Call Forwarding
Three-Way Calling

**Additional Phones

any of the Mid-Rivers Value Added Plans for \$20.00 per month per phone.

Text Messaging

Unlimited In-Network **\$4.99/mo**

Unlimited incoming and outgoing text messaging with any Mid-Rivers or Nemont Wireless Customer

50 Messages (total incoming & outgoing) **\$2.99/mo**

200 Messages (total incoming & outgoing) **\$4.99/mo**

1000 Messages (total incoming & outgoing) **\$9.99/mo**

Unlimited Messages (both incoming & outgoing) **\$19.99/mo**
(First Phone)

Unlimited Messages (both incoming & outgoing) **\$14.99/mo**
(Additional Phones)

Monthly pricing applies per wireless phone. Pay-per-use messaging/text messaging plan overage charge is **\$.15/message for incoming & outgoing. Text messaging must be activated on digital wireless phones.**

Mobile Internet

Plans

4 Mb of data (\$.002/Kb over 4 Mb) **\$6.99/mo**

Unlimited Data **\$29.99/mo**

Equipment

Smart Phones **Prices Vary**

Kyocera Data Card with 2-yr Contract **\$99.99**

Kyocera Data Card with 1-yr Contract **\$219.99**

Data Kit with 1-yr Contract **\$24.99**

(connect a laptop while using a wireless phone as a modem)

To update your digital wireless phone's roaming software (Preferred Roaming List or PRL) dial *228 on a home tower and follow the voice prompts.