

DEPARTMENT OF PUBLIC SERVICE REGULATION
BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MONTANA

IN THE MATTER OF THE PETITION OF)	UTILITY DIVISION
CABLE & COMMUNICATIONS)	
CORPORATION, dba MID-RIVERS)	DOCKET NO. D2003.8.105
CELLULAR, for Designation as an Eligible)	
Telecommunications Carrier)	

CABLE & COMMUNICATIONS CORPORATION,
dba MID-RIVERS CELLULAR'S
EIGHTEENTH QUARTERLY AND NINTH SEMI-ANNUAL REPORT
AS REQUIRED BY FINAL ORDER DATED MARCH 29, 2005
(PSC Order No. 6518a)

Service Date: December 28, 2009

EIGHTEENTH QUARTERLY REPORT

- I. Unsatisfied Requests – September 16 through December 15, 2009:
 - a. By location in each of the two study areas:
 - i. Mid-Rivers Study Area: zero (0).
 - ii. Range Study Area: zero (0).
 - b. Detailed description of why customer requests for service could not be satisfied: there were no unsatisfied requests.

- II. Customer Complaints – September 16 through December 15, 2009:
 - a. Number and nature of complaints: see Attachment A hereto.
 - b. Remedy employed to address complaints: see Attachment A hereto.
 - c. Location of complaints by Study Area:
 - i. Mid-Rivers: see Attachment A hereto.
 - ii. Range: see Attachment A hereto.
 - d. Number of repeat complaints: see Attachment A hereto.

- III. Federal Universal Service Funds, including Lifeline and Link Up Funds received – September 16 through December 15, 2009:
 - a. Funds received:
 - i. Interstate Common Line Support:
 - 1. \$(34,491.00) received in October 2009 for August 2009.
 - 2. \$27,529.00 received in November 2009 for September 2009.

3. \$106,598.00 received in December 2009 for October 2009.
- ii. High Cost Loop Support:
1. \$(48,642.00) received in October 2009 for August 2009.
 2. \$28,675.00 received in November 2009 for September 2009.
 3. \$124,129.00 received in December 2009 for October 2009.
- iii. Local Switching Support:
1. \$(6,862.00) received in October 2009 for August 2009.
 2. \$3,509.00 received in November 2009 for September 2009.
 3. \$16,141 received in December 2009 for October 2009.
- iv. Lifeline and Link Up Funds:
1. \$0 received to date.

It should be noted that, as detailed in this section, USF payment levels received by Mid-Rivers Cellular have been extremely volatile in recent months, presumably as a result of the USF Interim Cap Order. If this volatility is not resolved in the near future, it may be very difficult for Mid-Rivers Cellular to make additional long term investments in new wireless site construction.

NOTE:

(a) Included as Attachment B hereto is an excerpt with a section entitled “Lifeline, Link-Up and Toll Blocking” from the Holiday (November/December) 2009 issue of the “411” newsletter published by Mid-Rivers Communications for its customers.

NINTH SEMI-ANNUAL REPORT

- IV. 5-Year Build-out Plan, updated for the period of June 16, 2009, through December 15, 2009: see Attachment C hereto.
- a. Including expanded coverage in Northern Cheyenne Reservation, unless conflicting licenses, in which case an explanation of those conflicts must be provided:
- i. Representatives from Cable & Communications Corporation conducted an on-site meeting with Jace Killsback at the Northern Cheyenne Tribal Council in Lame Deer, Montana, on February 17, 2006.
 - ii. Letters addressed to Jace Killsback of the Northern Cheyenne Reservation dated May 15, 2006, and June 16, 2006, were filed with the Commission in Cable & Communications Corporation's Second Semi-Annual Report of June 27, 2006. No response has been received to date.
 - iii. A letter addressed to Jace Killsback of the Northern Cheyenne Reservation dated March 20, 2007, was mailed via certified mail/return receipt requested and was signed in receipt on March 21, 2007. This letter was filed with the Commission in Cable & Communications Corporation's Eighth Quarterly and Fourth Semi-Annual Report of June 29, 2007.
 - iv. Representatives from Cable & Communications Corporation conducted a meeting with Danny Sioux, Rosebud County

Commissioner and member of the Northern Cheyenne Tribe, in Miles City, Montana, on September 11, 2007.

- v. A letter addressed to Geri Small, President of the Northern Cheyenne Tribal Council, mailed March 31, 2008, documenting C&CC's continuing attempts to establish cellular services on the Northern Cheyenne Reservation, was filed with the Commission in Cable & Communications Corporation's Twelfth Quarterly and Sixth Semi-Annual Report of June 17, 2008. No response has been received to date.
- vi. C&CC representatives attended a meeting with the Northern Cheyenne Economic Development Committee on July 8, 2008. C&CC offered at the meeting to conduct a propagation study at our own expense to determine the most advantageous site locations necessary to extend wireless service throughout Northern Cheyenne lands, and to share the findings of the study with President Small and the Economic Development Committee.
- vii. A letter dated August 8, 2008, was sent to Geri Small, President of the Northern Cheyenne Tribal Council, thanking the Northern Cheyenne Economic Development Committee for meeting with C&CC and again extending offers to conduct a propagation study at our expense and sharing with them the results of that study. This letter was filed with the Commission in C&CC's Fourteenth

Quarterly and Seventh Semi-Annual Report Dated December 26, 2008.

- viii. A letter addressed to LeRoy Spang, President of the Northern Cheyenne Tribal Council, was sent December 11, 2008, expressing C&CC's interest in working with the Council to establish wireless services throughout their lands. This letter was filed with C&CC's Fourteenth Quarterly and Seventh Semi-Annual Report to the Commission dated December 26, 2008. No response has been received to date.
- ix. Copies of previous C&CC correspondence to the Northern Cheyenne were faxed to Clara Canfield, Administrator to the Tribal Chairman, per her request on December 11, 2008. A copy of that fax was filed with the Commission in C&CC's Sixteenth Quarterly and Eighth Semi-Annual Report on June 29, 2009.
- x. Once approval is granted from the Northern Cheyenne Tribal Council to investigate possible wireless site locations on their land, C&CC will then address licensing requirements necessary to provide the service.

- V. Reports on Progress in expanding wireless coverage. Reports are provided for those sites on which work has been commenced.
 - a. Highway 201 West: please see Attachment D hereto.
 - b. Ekalaka Ridgway: please see Attachment E hereto.

Attachment A
Mid-Rivers Cellular Quarterly Trouble Report
 September 16, 2009 - December 15, 2009

Cellular Exchanges	Tower Sites/CGSA	Cellular Troubles	Out of Service	Repeat Troubles
<i>Range Study Area</i>				
(406) 938 Alzada	Alzada ; Hammond	0	0	0
(406) 983 Ashland	Ashland	0	0	0
(406) 935 Broadus	Broadus; Broadus II; Volborg	3	0	1
<i>C&CC Study Area</i>				
(406) 983 Ashland	Ashland	0	0	0
(406) 978 Baker	Baker; Baker II	6	1	0
(406) 974 Circle	Circle; Rimroad; McGuire Creek	4	0	0
(406) 975 Ekalaka	Ekalaka; South Ekalaka	2	0	0
(406) 928 Grass Range	Grass Range; Winnett	0	0	0
(406) 977 Jordan	Jordan; Sand Springs; Van Norman; Rock Springs; North	2	0	0
(406) 914 Lambert	North Lambert Digital	1	1	0
(406) 971 Plevna	Cabin Creek; Locate; Ismay	2	0	0
(406) 979 Richey	Richey; Richey II	2	0	0
(406) 954 Roy	Roy	4	1	0
(406) 957 Sheep Mountain	Sheep Mountain	0	0	0
(406) 915 South Wolf Point	South Vida	0	0	0
(406) 973 Savage	Savage	3	0	0
Total		29	3	1

Repair Time for Cellular Troubles	24 hours	48 hours	72 hours
Number of troubles repaired	29	N/A	N/A
Total in Percentages	100%	N/A	N/A

29 troubles were dispatched and all repaired within 24 hours. There are no remaining troubles to be cleared.

3,300 - Total Mid-Rivers Cellular Customers
.09% Trouble Index for Mid-River's Cellular Customers (per 100 customers)

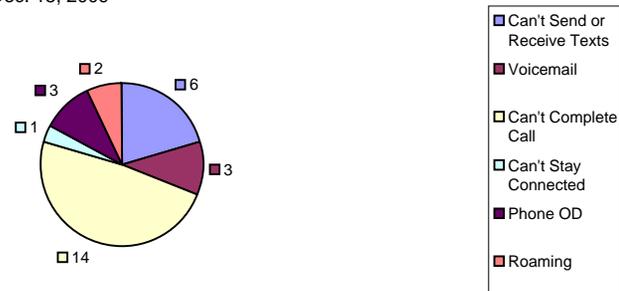
WIRELESS ETC TROUBLE REPORT

Cellular Troubles Cleared
09/16/09 - 12/15/09

Record of Complaint
(Trouble Category)

Can't Send or Receive Texts	6
Voicemail	3
Can't Complete Call	14
Can't Stay Connected	1
Phone OD	3
Roaming	2
Total	29

Wireless Troubles Sept. 16 - Dec. 15, 2009



Nature of the Complaint:	Study Area	Date	Remedy for Complaint or Trouble	Location of Trouble
* Can't Stay Connected	(406) 935	11/17/2009	Replaced equipment that provides service to customer.	P.O. Box 110; Boyes, MT 59316
Can't Send or Receive Texts	(406) 935	11/2/2009	Connecting company issue.	P.O. Box 36; Boyes, MT 59316
Can't Send or Receive Texts	(406) 935	10/17/2009	Connecting company issue	P.O. Box 36; Boyes, MT 59316
Roaming Issue	(406) 978	12/13/2009	No trouble found - customer education	504 Ernestine Ave; Baker, MT 59313
Can't Complete Cal	(406) 978	11/9/2009	Connecting company issue.	28 Sunset Trl; Baker, MT 59313
Can't Complete Cal	(406) 978	9/17/2009	No trouble found.	316 6th ST SE; Baker, MT 59313
Can't Receive Texts	(406) 978	10/15/2009	Connecting company issue.	1902 E Montana AVE; Baker, MT 59313
Phone OD	(406) 978	12/4/2009	Customer Equipment Issue.	614 Wyoming AVE; Baker, MT 59313
Can't Complete Cal	(406) 978	12/13/2009	No trouble found - customer education.	914 Main ST S #6; Baker, MT 59313
Can't Complete Cal	(406) 974	10/11/2009	Connecting company issue.	1925 Highway 200S; Lindsay, MT 59339
Roaming Issue	(406) 974	10/20/2009	Customer Equipment Issue.	2506 Highway 13; Vida, MT 59274
Can't Send or Receive Texts	(406) 974	12/12/2009	Connecting company issue.	P.O. Box 141; Circle, MT 59215
Can't Complete Cal	(406) 974	10/7/2009	No trouble found - customer request.	1204 Chalk Butte RD; Brockway, MT 59214
Can't Complete Cal	(406) 975	10/21/2009	Repaired database - Digital Office.	83 Highway 323; Ekalaka, MT 59324
Can't Complete Cal	(406) 975	11/30/2009	No trouble found.	P.O. Box 460; Ekalaka, MT 59324
Can't Send or Receive Texts	(406) 977	9/16/2009	Connecting company issue.	837 Leavitt AVE; Jordan, MT 59337
Can't Complete Cal	(406) 977	10/19/2009	Repaired equipment that provides service to customer.	973 Crow Rock RD; Miles City, MT 59301
Phone OD	(406) 914	10/20/2009	Repaired database - Digital Office.	53 Second AVE NW; Lambert, MT 59243
Can't Complete Cal	(406) 971	11/19/2009	Repaired database - Digital Office.	P.O. Box 188; Plevna, MT 59344
Can't Complete Cal	(406) 971	10/27/2009	Connecting company issue.	5 Custer County RD 337; Ismay, MT 59336
Can't Complete Cal	(406) 979	11/13/2009	No trouble found.	410 Sargent AVE; Glendive, MT 59330
Can't Complete Cal	(406) 979	11/16/2009	Feature not subscribed - No Voicemail.	151 Road 261; Glendive, MT 59330
Phone OD	(406) 954	11/17/2009	Replaced equipment that provides service to customer.	P.O. Box 53; Roy, MT 59471
Can't Complete Cal	(406) 954	11/16/2009	Connecting company issue.	P.O. Box 125; Roy, MT 59471
Voicemail Issue	(406) 954	11/2/2009	Feature not subscribed - No Voicemail.	201 2nd Ave; Roy, MT 59471
Voicemail Issue	(406) 954	9/28/2009	Repaired database - Digital Office.	10502 W Govt RD; Manistique, MT 49854
Can't Complete Cal	(406) 973	9/26/2009	No trouble found - customer education.	827 1/2 5th ST SE #6; Sidney, MT 59270
Voicemail Issue	(406) 973	9/18/2009	Customer Equipment Issue.	12279 County 348A; Sidney, MT 59270
Can't Send Texts	(406) 973	12/8/2009	Database - Digital Office.	920 S Lincoln AVE; Sidney, MT 59270

* Repeat Troubles

1

ATTACHMENT C

Updated 5-Year Build-Out Plan

Cable & Communications Corporation

d/b/a

Mid-Rivers Cellular

- a. **2005 Plan** (in addition to the Digital Upgrade, which was **completed on November 11, 2005**):
 - i. Hammond (45-12-13.4N / 104-55-33.1W)-**completed November 11, 2005**
 - ii. Baker II (46-22-5.4N / 104-16-30.2W)- **completed November 11, 2005**
 - iii. Broadus II (45-26-55N / 105-24-38W)- **completed January 26, 2006**
 - iv. Ismay (46-24-05.0N / 104-48-09.0W)- **completed January 26, 2006**

- b. **2006 Plan:**
 - i. Vida South (47-44-14.8N / 105-29-42.0W)- **completed December 22, 2006**
 - ii. North Lambert (47-47-52.9N / 104-38-13.0W) –**completed December 30, 2006**
 - iii. Richey (47-38-38.3N / 105-04-6.4W) –**completed January 23, 2007**

- c. **2007 Plan:**
 - i. Grass Range (47-01-37N / 108-48-12W) –**completed April 25, 2007**
 - ii. Roy (47-20-04.15N / 108-57-28.91W) –**completed April 25, 2007**
 - iii. Savage (47-27-10.6N / 104-20-19.7W) – **completed November 19, 2007**
 - iii. Alzada (45-03-29.8N / 104-27-9.2W) – **completed July 13, 2007**
 - iv. Volborg (45-57-15.97N / 105-38-22.98W) –**completed December 7, 2007**
 - v. Sheep Mountain (47-3-5.3N / 105-43-38.8W) –**completed December 7, 2007**
 - vi. Winnett (46-59-21.0N / 108-20-02.0W) -- **completed December 10, 2007**
 - vii. Rock Springs – **completed December 7, 2007**

- d. **2008 Plan:**
 - i. Plevna (46-27-12.9N / 104-30-42.6W) – **completed December 31, 2008**
 - ii. McGuire Creek (47-35-04.75N / 106-09-04.79W) – **completed November 19, 2008**
 - iii. North Cohagen (47-08-31.7N / 106-43-00.44W) – **completed December 19, 2008**
 - iv. Roy Site Move – **completed August 15, 2008**
 - v. Ismay Extender Upgrade to Full Site – **completed July 29, 2008**

- e. **2009 Plan:**
 - i. Lambert CO (47-40-53N/104-37-15W) – **completed June 30, 2009**
 - ii. Highway 201 West (47-41-01.02N / 104-37-13.05W) – **lease see Progress Report**
 - iii. Grass Range Site Move (to improve coverage) – (47-01-2.66N/108-46-25.70W) – **completed April 17, 2009**
 - iv. Ekalaka Ridgway (45-30-43.03N / 104-28-24.7W) – **please see Progress Report**

- f. **Proposed Future Sites:**
 - i. Otter Creek (45-21-39.8N / 105-50-27.8W) – **negotiating site lease with landowner**
 - ii. Carlyle (46-41-21N / 104-19-44.8W) – **exploring site location; may require license extension agreement**
 - iii. Roundup (est. 46-27-2.39N / 108-33-26.39W) – **environmental review in progress**
 - iv. Circle FST9 (47-18-57.46N / 105-56-28.19W) – **environmental review in progress**
 - v. Jordan FST9 (47-53-29.96N / 104-53-28.10W) – **environmental review in progress**
 - vi. Highway 59 North (46-11-32.41N / 105-39-04.19W) – **exploring site location**
 - vii. Ashland West (45-37-38N / 106-30-23.2W) – **continuing attempts at establishing a working relationship with the Northern Cheyenne**
 - viii. Angela (46-43-45.1N / 106-11-57.0W) – **exploring site location**

Though specific sites are currently scheduled as shown, circumstances such as land availability and licensing issues may cause scheduling changes.

ATTACHMENT D
PROGRESS REPORT
Highway 201 West CELL SITE

ACTION ITEM	COMPLETE DATE
Preliminary Analysis	
Initial Site Analysis	1/2009
Preliminary Engineering	2/2009
Preliminary Environmental Review	12/2009
Preliminary Cultural Impact Review	12/2009
Preliminary Historical Impact Review	12/2009
Preliminary Geophysical Review	6/2009
Real Property - Site Procurement	
Ownership Report from Title Company	6/2009
Discussions with Landowner	7/2009
Documentation of site use arrangements	7/2009
Federal Aviation Administration (FAA)	
MRC gather information and prepare Notice of Proposed Construction or Alteration (FAA Form 7460-1)	7/2009
Federal Communications Commission (FCC)	
Antenna Structure Registration	1/2010
Attorney to file cellular Phase II Application w/FCC	2/2010
FCC Public Notice -- cellular	3/2010
FCC approval notice -- cellular	6/2010
Cellular license issued by FCC	7/2010
Site interconnection arrangements	NA
If microwave coordination:	
Attorney to file microwave application w/FCC	NA
FCC Public Notice -- microwave	NA
FCC approval notice -- microwave	NA
Microwave license issued by FCC	NA
Engineering - MRC (in house)	
Prepare cellular radio installation specifications & contract	2/2010
Submit cellular radio installation specifications & contract to contractors for quotes	NA
Finalize cellular contract	NA
Contractor to install cellular radio	NA
Prepare microwave radio installation specifications & contract	NA
Submit microwave radio installation specifications & contract to contractors for quotes	NA
Finalize microwave contract	NA
Contractor to install microwave radio	NA
Prepare misc. equipment, hardware and power plant specifications	2009
Purchase misc. equipment, hardware and power plant	2009
Delivery of misc. equipment, hardware and power plant	2009
MRC personnel to install misc. equipment, hardware and power plant	2009

ATTACHMENT D**PROGRESS REPORT****Highway 201 West CELL SITE**

ACTION ITEM	COMPLETE DATE
Building	
Building permit (local and/or state)	2009
Foundation & gen. slab installation by MRC personnel	4/2010
Prepare building specifications & contract	Existing
Submit building specifications & contract to contractors for quotes	NA
Finalize contract to purchase building	NA
Building delivery to MRC Supply	NA
Quotes for Offloading Building	NA
Offload Building	4/2010
Rekey Building	2008
Quotes for MRTC Sign	2009
MRTC Sign Installation	2010
Site development & landscaping by MRC personnel	6/2010
Provide building information to COE/Network Engineer for inclusion in company database	7/2010
Tower	
Obtain structural analysis of existing tower, if any	
Prepare tower and antenna specifications & contract	2/2010
Submit tower and antenna specifications & contract to contractors w/request for quotes	2/2010
Finalize contract	3/2010
Contractor to complete contract & install tower and antenna(s)	5/2010
Contractor to post antenna structure registration number on tower	5/2010
Generator	
Purchase Generator, ATS	2009
Delivery of Generator, ATS	2009
Test & Turn-up Generator	6/2010
Provide generator information to COE/Network Engineer for inclusion in company database	6/2010
Power	
Provide local power utility company information on electrical line required	3/2010
Power utility company Install electrical lines	4/2010
Provide local power utility company information on gas line requirements	3/2010
Power utility company install gas lines	NA
Misc. Electrical Contract	
Quotes for Misc. Electrical	7/2009
Award Contract	8/2009
Notify Contractor of Bldg, Gen., Power & Gas Placement & to Begin Work	3/2010
Contractor to Provide Warranty Info on Installed Equipment	5/2010
Estimated Completion Date	7/2010

ATTACHMENT E
PROGRESS REPORT
EKALAKA RIDGWAY CELL SITE

ACTION ITEM	COMPLETE DATE
Preliminary Analysis	
Initial Site Analysis	2008
Preliminary Engineering	2008
Preliminary Environmental Review	2008
Preliminary Cultural Impact Review	2008
Preliminary Historical Impact Review	2008
Preliminary Geophysical Review	2008
Real Property - Site Procurement	
Ownership Report from Title Company	2008
Discussions with Landowner	2008
Documentation of site use arrangements	2008
Federal Aviation Administration (FAA)	
MRC gather information and prepare Notice of Proposed Construction or Alteration (FAA Form 7460-1)	2008
Federal Communications Commission (FCC)	
Antenna Structure Registration	7/2009
Attorney to file cellular Phase II Application w/FCC	1/2010
FCC Public Notice -- cellular	2/2010
FCC approval notice -- cellular	5/2010
Cellular license issued by FCC	6/2010
Site interconnection arrangements	NA
If microwave coordination:	
Attorney to file microwave application w/FCC	NA
FCC Public Notice -- microwave	NA
FCC approval notice -- microwave	NA
Microwave license issued by FCC	NA
Engineering - MRC (in house)	
Prepare cellular radio installation specifications & contract	1/2010
Submit cellular radio installation specifications & contract to contractors for quotes	NA
Finalize cellular contract	NA
Contractor to install cellular radio	NA
Prepare microwave radio installation specifications & contract	NA
Submit microwave radio installation specifications & contract to contractors for quotes	NA
Finalize microwave contract	NA
Contractor to install microwave radio	NA
Prepare misc. equipment, hardware and power plant specifications	2009
Purchase misc. equipment, hardware and power plant	2009
Delivery of misc. equipment, hardware and power plant	2009
MRC personnel to install misc. equipment, hardware and power plant	2009

ATTACHMENT E
PROGRESS REPORT
EKALAKA RIDGWAY CELL SITE

ACTION ITEM	COMPLETE DATE
Building	
Building permit (local and/or state)	2009
Foundation & gen. slab installation by MRC personnel	2009
Prepare building specifications & contract	Existing
Submit building specifications & contract to contractors for quotes	NA
Finalize contract to purchase building	NA
Building delivery to MRC Supply	NA
Quotes for Offloading Building	NA
Offload Building	2009
Rekey Building	2008
Quotes for MRTC Sign	2009
MRTC Sign Installation	2010
Site development & landscaping by MRC personnel	2010
Provide building information to COE/Network Engineer for inclusion in company database	10/2009
Tower	
Obtain structural analysis of existing tower, if any	
Prepare tower and antenna specifications & contract	2008
Submit tower and antenna specifications & contract to contractors w/request for quotes	2008
Finalize contract	6/2009
Contractor to complete contract & install tower and antenna(s)	11/2009
Contractor to post antenna structure registration number on tower	11/2009
Generator	
Purchase Generator, ATS	8/2009
Delivery of Generator, ATS	9/2009
Test & Turn-up Generator	9/2009
Provide generator information to COE/Network Engineer for inclusion in company database	9/2009
Power	
Provide local power utility company information on electrical line required	2008
Power utility company Install electrical lines	8/2009
Provide local power utility company information on gas line requirements	8/2009
Power utility company install gas lines	NA
Misc. Electrical Contract	
Quotes for Misc. Electrical	7/2009
Award Contract	7/2009
Notify Contractor of Bldg, Gen., Power & Gas Placement & to Begin Work	7/2009
Contractor to Provide Warranty Info on Installed Equipment	7/2009
Estimated Completion Date	7/2010

Lifeline, Link-Up and Toll Blocking

Mid-Rivers Communications offers two low-income telephone assistance programs known as Lifeline and Link-Up. Lifeline provides Federal Universal Service support to reduce monthly service charges paid by qualifying low-income customers. Link-Up provides Federal Universal Service support to reduce service connection and line extension charges paid by qualifying low-income customers. Mid-Rivers also offers toll blocking, a service that prevents long distance calling from your telephone.

Please contact your nearest Mid-Rivers customer service office, call Mid-Rivers at 1-800-452-2288, or visit

www.midrivers.com/low-income-assistance/

for more information.



Lifeline, Link-Up and Toll Blocking

Mid-Rivers Communications offers two low-income telephone assistance programs known as Lifeline and Link-Up. Lifeline provides Federal Universal Service support to reduce monthly service charges paid by qualifying low-income customers. Link-Up provides Federal Universal Service support to reduce service connection and line extension charges paid by qualifying low-income customers. Mid-Rivers also offers toll blocking, a service that prevents long distance calling from your telephone. Please contact your nearest Mid-Rivers customer service office, call Mid-Rivers at 1-800-452-2288, or visit www.midrivers.com/low-income-assistance/ for more information.

Merry
Christmas