

# CABLE & COMMUNICATIONS CORPORATION

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2014 JUN 30 A 10: 06

PUBLIC SERVICE  
COMMISSION

June 27, 2014

Montana Public Service Commission  
1701 Prospect Avenue  
Helena, MT 59620-2601

RE: Cable & Communications Corporation dba Mid-Rivers Cellular  
Thirty-Sixth Quarterly and Eighteenth Semi-Annual Report as  
Required By Final Order 6518a  
Docket No. D2003.8.105

Enclosed for filing is an original copy of Cable & Communications Corporation dba Mid-Rivers Cellular's Thirty-Sixth Quarterly and Eighteenth Semi-Annual Report as Required by Final Order 6518a in the above-referenced docket. Also, a PDF of the enclosed report has been uploaded to the filing website at <http://psc.mt.gov>.

Feel free to contact me if you have any questions.

Thank you,

Bill Wade  
General Manager

BW/as  
Enclosures

cc: Letter w/Enclosure: Tom Smith, Moulton, Bellingham, Longo & Mather,  
1900 Sheraton Plaza, Billings, MT 59103-2559

cc: Letter w/Enclosure: Sylvia Lesse, 5151 Wisconsin Avenue NW, Suite  
311, Washington DC 20016

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PUBLIC SERVICE  
COMMISSION

DEPARTMENT OF PUBLIC SERVICE REGULATION  
BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MONTANA

IN THE MATTER OF THE PETITION OF	)	UTILITY DIVISION
CABLE & COMMUNICATIONS	)	
CORPORATION, dba MID-RIVERS	)	DOCKET NO. D2003.8.105
CELLULAR, for Designation as an Eligible	)	
Telecommunications Carrier	)	

CABLE & COMMUNICATIONS CORPORATION,  
dba MID-RIVERS CELLULAR'S  
THIRTY-SIXTH QUARTERLY AND EIGHTEENTH SEMI-ANNUAL REPORT  
AS REQUIRED BY FINAL ORDER DATED MARCH 29, 2005  
(PSC Order No. 6518a)

Service Date: June 27, 2014

## THIRTY-SIXTH QUARTERLY REPORT

- I. Unsatisfied Requests – March 16 through June 15, 2014:
  - a. By location in each of the two study areas:
    - i. Mid-Rivers Study Area: zero (0).
    - ii. Range Study Area: zero (0).
  - b. Detailed description of why customer requests for service could not be satisfied: there were no unsatisfied requests.
  
- II. Customer Complaints – March 16 through June 15, 2014:
  - a. Number and nature of complaints: see Attachment A hereto.
  - b. Remedy employed to address complaints: see Attachment A hereto.
  - c. Location of complaints by Study Area:
    - i. Mid-Rivers: see Attachment A hereto.
    - ii. Range: see Attachment A hereto.
  - d. Number of repeat complaints: see Attachment A hereto.
  
- III. Federal Universal Service Funds, including Lifeline and Link Up Funds received – March 16 through June 15, 2014:
  - a. Funds received:
    - i. Interstate Common Line Support: \$0 received during this timeframe.
    - ii. High Cost Loop Support: \$0 received during this timeframe.

- iii. Local Switching Support: \$0 received during this timeframe
- iv. Lifeline and Link Up Funds: \$0 received to date.
- v. Frozen High Cost Support
  - 1. \$48,521.00 received in March 2014 for February 2014.
  - 2. \$48,521.00 received in April 2014 for March 2014.
  - 3. \$48,521.00 received in May 2014 for April 2014.

USF payments received by Mid-Rivers Cellular will be transitioning to zero over a five year period beginning in July of 2012 as a result of the FCC's USF Reform Order. This reduction of support affects the ability of Mid-Rivers Cellular to make additional long-term investments in new wireless site construction.

NOTE:

(a) Included as Attachment B hereto is an excerpt with a section entitled "Low Income Telephone Assistance" from the Spring 2014 issue of the "411" newsletter published by Mid-Rivers Communications for its customers.

## EIGHTEENTH SEMI-ANNUAL REPORT

IV. 5-Year Build-out Plan, updated for the period of December 16, 2012, through June 15, 2013: see Attachment C hereto.

a. Including expanded coverage in Northern Cheyenne Reservation, unless conflicting licenses, in which case an explanation of those conflicts must be provided:

- i. Representatives from Cable & Communications Corporation conducted an on-site meeting with Jace Killsback at the Northern Cheyenne Tribal Council in Lame Deer, Montana, on February 17, 2006.
- ii. Letters addressed to Jace Killsback of the Northern Cheyenne Reservation dated May 15, 2006, and June 16, 2006, were filed with the Commission in Cable & Communications Corporation's Second Semi-Annual Report of June 27, 2006. No response has been received to date.
- iii. A letter addressed to Jace Killsback of the Northern Cheyenne Reservation dated March 20, 2007, was mailed via certified mail/return receipt requested and was signed in receipt on March 21, 2007. This letter was filed with the Commission in Cable & Communications Corporation's Eighth Quarterly and Fourth Semi-Annual Report of June 29, 2007.
- iv. Representatives from Cable & Communications Corporation conducted a meeting with Danny Sioux, Rosebud County

Commissioner and member of the Northern Cheyenne Tribe, in Miles City, Montana, on September 11, 2007.

- v. A letter addressed to Geri Small, President of the Northern Cheyenne Tribal Council, mailed March 31, 2008, documenting C&CC's continuing attempts to establish cellular services on the Northern Cheyenne Reservation, was filed with the Commission in Cable & Communications Corporation's Twelfth Quarterly and Sixth Semi-Annual Report of June 17, 2008. No response has been received to date.
- vi. C&CC representatives attended a meeting with the Northern Cheyenne Economic Development Committee on July 8, 2008. C&CC offered at the meeting to conduct a propagation study at our own expense to determine the most advantageous site locations necessary to extend wireless service throughout Northern Cheyenne lands, and to share the findings of the study with President Small and the Economic Development Committee.
- vii. A letter dated August 8, 2008, was sent to Geri Small, President of the Northern Cheyenne Tribal Council, thanking the Northern Cheyenne Economic Development Committee for meeting with C&CC and again extending offers to conduct a propagation study at our expense and sharing with them the results of that study. This letter was filed with the Commission in C&CC's Fourteenth

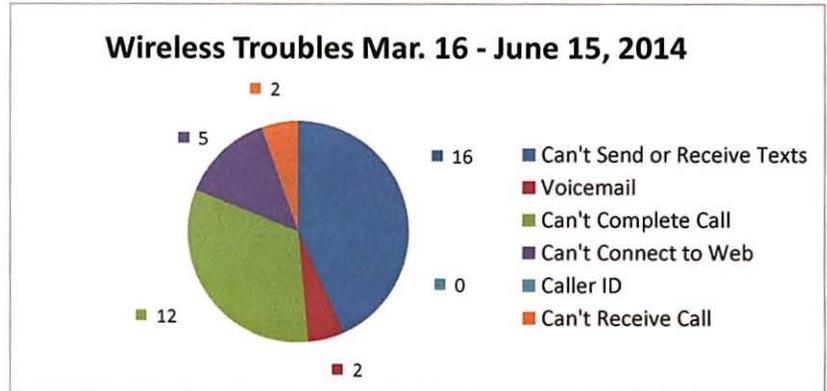
Quarterly and Seventh Semi-Annual Report Dated December 26, 2008.

- viii. A letter addressed to LeRoy Spang, President of the Northern Cheyenne Tribal Council, was sent December 11, 2008, expressing C&CC's interest in working with the Council to establish wireless services throughout their lands. This letter was filed with C&CC's Fourteenth Quarterly and Seventh Semi-Annual Report to the Commission dated December 26, 2008. No response has been received to date.
- ix. Copies of previous C&CC correspondence to the Northern Cheyenne were faxed to Clara Canfield, Administrator to the Tribal Chairman, per her request on December 11, 2008. A copy of that fax was filed with the Commission in C&CC's Sixteenth Quarterly and Eighth Semi-Annual Report on June 29, 2009.
- x. Once approval is granted from the Northern Cheyenne Tribal Council to investigate possible wireless site locations on their land, C&CC will then address licensing requirements necessary to provide the service.

## WIRELESS ETC TROUBLE REPORT

## Cellular Troubles Cleared 03/16/14 - 06/15/14

Record of Complaint (Trouble Category)	Texts	16
	Voicemail	2
	Can't Complete Call	12
	Can't Connect to Web	5
	Caller ID	0
	Can't Receive Call	2
	<b>Total</b>	<b>37</b>



Nature of the Complaint:	Study Area	Date	Remedy for Complaint or Trouble	Location of Trouble
Voicemail	(406) 489	4/24/2014	Repaired equipment that provides service to customer.	203 3rd Ave SW; Sidney MT 59270
Can't Send or Receive Texts	(406) 853	3/27/2014	Connecting Company Trouble	1014 S Strevell; Miles City MT 59301
Can't Connect to Web	(406) 913	5/7/2014	Repaired equipment that provides service to customer.	112 3rd St E; Roundup MT 59072
Can't Send or Receive Texts	(406) 913	3/19/2014	Repaired equipment that provides service to customer.	75 Muleskinner Ln; Lavina MT 59046
Can't Complete Call	(406) 915	3/28/2014	Connecting Company Trouble	1436 MT Highway 528; Wolf Point, MT 59201
Can't Send or Receive Texts	(406) 928	4/23/2014	Repaired equipment that provides service to customer.	PO Box 98; Winnett MT 59087
Can't Connect to Web	(406) 928	4/22/2014	Repaired equipment that provides service to customer.	PO Box 201; Winnett MT 59087
Can't Complete Call	(406) 928	4/4/2014	Repaired equipment that provides service to customer.	PO Box 5; Winnett MT 59087
Can't Connect to Web	(406) 928	3/24/2014	Repaired equipment that provides service to customer.	PO Box 5; Winnett MT 59087
* Can't Send or Receive Texts	(406) 934	5/30/2014	Repaired equipment that provides service to customer.	PO Box 1156; Miles City MT 59301
Can't Send or Receive Texts	(406) 934	5/21/2014	Repaired equipment that provides service to customer.	PO Box 1156; Miles City MT 59301
Can't Send or Receive Texts	(406) 954	5/29/2014	Connecting Company Trouble	566 Tullock Ln; Roy MT 59471
* Can't Complete Call	(406) 954	5/8/2014	Connecting Company Trouble	PO Box 485; Malta MT 59538
Can't Send or Receive Texts	(406) 954	4/16/2014	Repaired equipment that provides service to customer.	PO Box 485; Malta MT 59538
Can't Send or Receive Texts	(406) 973	5/12/2014	Connecting Company Trouble	1544 1st Ave S; Fargo ND 58103
Can't Complete Call	(406) 973	4/20/2014	Repaired equipment that provides service to customer.	156 Fourth Ave S; Savage MT 59262
Can't Send or Receive Texts	(406) 973	4/17/2014	Repaired equipment that provides service to customer.	PO Box 47; Savage MT 59262
Can't Send or Receive Texts	(406) 973	3/27/2014	Connecting Company Trouble	12555 County Road 350; Sidney MT 59270
Can't Connect to Web	(406) 973	3/21/2014	No trouble found, customer equipment checked.	PO Box 73; Savage MT 59262
Can't Complete Call	(406) 974	5/6/2014	Repaired equipment that provides service to customer.	2913 Horse Creek Rd; Circle MT 59215
Can't Complete Call	(406) 974	4/11/2014	Repaired equipment that provides service to customer.	PO Box 539; Circle MT 59215
Can't Receive Call	(406) 974	4/7/2014	Connecting Company Trouble	2506 MT Highway 13; Circle MT 59215
Can't Send or Receive Texts	(406) 974	4/4/2014	Connecting Company Trouble	PO Box 244; Circle MT 59215
Can't Send or Receive Texts	(406) 975	4/17/2014	Repaired equipment that provides service to customer.	PO Box 258; Ekalaka MT 59324
Can't Receive Call	(406) 977	5/1/2014	Repaired equipment that provides service to customer.	3980 Haxby Rd; Jordan MT 59337
Can't Complete Call	(406) 977	4/30/2014	Repaired equipment that provides service to customer.	PO Box 96; Jordan MT 59337
Can't Send or Receive Texts	(406) 977	4/28/2014	Repaired equipment that provides service to customer.	PO Box 256; Jordan MT 59337
Can't Send or Receive Texts	(406) 977	4/18/2014	Repaired equipment that provides service to customer.	PO Box 255; Jordan MT 59337
Can't Connect to Web	(406) 977	3/31/2014	Repaired equipment that provides service to customer.	PO Box 116; Cohagen MT 59322
Can't Send or Receive Texts	(406) 978	6/6/2014	Connecting Company Trouble	PO Box 251; Baker MT 59313
* Can't Complete Call	(406) 978	5/28/2014	Repaired equipment that provides service to customer.	PO Box 1260; Baker MT 59313
Can't Complete Call	(406) 978	4/11/2014	Repaired equipment that provides service to customer.	PO Box 1260; Baker MT 59313
Can't Send or Receive Texts	(406) 978	5/19/2014	Repaired equipment that provides service to customer.	PO Box 316; Baker MT 59313
Can't Complete Call	(406) 978	4/19/2014	Connecting Company Trouble	PO Box 1304; Baker MT 59313
Can't Complete Call	(406) 979	5/9/2014	Repaired equipment that provides service to customer.	PO Box 262 Lambert MT 59243
Can't Complete Call	(406) 987	4/26/2014	No trouble found, customer equipment checked.	621 S Nowlan Ave; Glendive MT 59330
Voicemail	(406) 987	4/6/2014	Repaired equipment that provides service to customer.	PO Box 280; Circle MT 59215

\* Denotes Repeat Troubles

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Attachment B

Mid-Rivers Communications offers two low-income telephone assistance programs known as Lifeline & Link-Up. Lifeline provides Federal Universal Service support to reduce monthly service charges paid by qualifying low-income residential customers. Link-Up provides Federal Universal Service support to reduce service connection and line extension charges paid by qualifying low-income residential customers residing on Tribal lands. Mid-Rivers also offers toll blocking, a service that prevents long distance calling from your telephone. For more information please contact your nearest Mid-Rivers customer service office, call Mid-Rivers at 1-800-452-2288, or visit <http://www.midrivers.com/low-income-assistance/>.

Mid-Rivers Telephone Cooperative, Inc. is an equal opportunity provider and employer.

# **ATTACHMENT C**

## **5-Year Build-Out Plan Cable & Communications Corporation d/b/a Mid-Rivers Cellular**

- a. **2005 Plan** (in addition to the Digital Upgrade, which was **completed on November 11, 2005**):
  - i. Hammond (45-12-13.4N / 104-55-33.1W)-**completed November 11, 2005**
  - ii. Baker II (46-22-5.4N / 104-16-30.2W)- **completed November 11, 2005**
  - iii. Broadus II (45-26-55N / 105-24-38W)- **completed January 26, 2006**
  - iv. Ismay (46-24-05.0N / 104-48-09.0W)- **completed January 26, 2006**
  
- b. **2006 Plan:**
  - i. Vida South (47-44-14.8N / 105-29-42.0W)- **completed December 22, 2006**
  - ii. North Lambert (47-47-52.9N / 104-38-13.0W) –**completed December 30, 2006**
  - iii. Richey (47-38-38.3N / 105-04-6.4W) –**completed January 23, 2007**
  
- c. **2007 Plan:**
  - i. Grass Range (47-01-37N / 108-48-12W) –**completed April 25, 2007**
  - ii. Roy (47-20-04.15N / 108-57-28.91W) –**completed April 25, 2007**
  - iii. Savage (47-27-10.6N / 104-20-19.7W) – **completed November 19, 2007**
  - iii. Alzada (45-03-29.8N / 104-27-9.2W) – **completed July 13, 2007**
  - iv. Volborg (45-57-15.97N / 105-38-22.98W) –**completed December 7, 2007**
  - v. Sheep Mountain (47-3-5.3N / 105-43-38.8W) –**completed December 7, 2007**
  - vi. Winnett (46-59-21.0N / 108-20-02.0W) -- **completed December 10, 2007**
  - vii. Rock Springs – **completed December 7, 2007**

- d. **2008 Plan:**
  - i. Plevna (46-27-12.9N / 104-30-42.6W) – **completed December 31, 2008**
  - ii. McGuire Creek (47-35-04.75N / 106-09-04.79W) – **completed November 19, 2008**
  - iii. North Cohagen (47-08-31.7N / 106-43-00.44W) – **completed December 19, 2008**
  - iv. Roy Site Move – **completed August 15, 2008**
  - v. Ismay Extender Upgrade to Full Site – **completed July 29, 2008**
  
- e. **2009 Plan:**
  - i. Lambert CO (47-40-53N/104-37-15W) – **completed June 30, 2009**
  - iii. Grass Range Site Move (to improve coverage) – (47-01-2.66N/108-46-25.70W) – **completed April 17, 2009**
  
- f. **Additional Sites Completed/Under Construction:**
  - i. Roundup (est. 46-27-2.39N / 108-33-26.39W) – **Completed December 31, 2010**
  - ii. Circle FST9 (47-18-57.46N / 105-56-28.19W) – **Completed November 8, 2011**
  - iii. Jordan FST9 (47-53-29.96N / 104-53-28.10W) – **Completed November 8, 2011**
  - iv. Highway 201 West (47-41-01.02N / 104-37-13.05W) – **Completed February 28, 2013**
  - v. Ekalaka Ridgway (45-30-43.03N / 104-28-24.7W) – **Completed February 25, 2013**
  - vi. Intake (47-17-46.7N / 104-32-42.4W) – **Completed February 21, 2013**
  - vii. Gardner Butte (45-19-28.6N / 105-52-17.9W) – **Completed February 21, 2013**

Construction of other future sites will be dependent upon the availability of sufficient and predictable funding through the Mobility Fund Phase II or other sources. Some rural geographic areas also remain unserved because the license is held by another cellular carrier that has met its population-based build-out requirements by serving a population center, leaving surrounding rural areas unserved. We have difficulty getting extension agreements from the other carriers to serve these rural areas.