CenturyLink
1600 7th Avenue, 15th Floor
Seattle, Washington 98191
206-345-6224 (phone)
425-301-8411 (cell)
E-mail: phil.grate@centurylink.com

Phil Grate
Director Montana
Regulatory and Legislative Affairs

December 17, 2014

Montana Public Service Commission
Kate Whitney
Division Administrator - Regulatory Division
1701 Prospect Avenue
Helena, MT 59620

Hand Delivered

Re: Docket No. D2014.11.91

Dear Ms. Whitney:

Among other things, The Montana Public Service Commission's August 26, 2014 Notice of Commission Action in Docket No. N2014.4.38 orders Qwest Corporation doing business as CenturyLink QC (CenturyLink QC) to file reports with the Commission as follows:

- The OOS<24 Hours reports for each month beginning March, 2014 through July, 2014, for each legacy Qwest wire center in the same format as the OOS<24 Hours reports provided to the PSC in March, 2014.

- Beginning with August, 2014, and until further Commission action is taken, the same OOS< 24 Hours monthly report described above. In addition, CenturyLink shall provide at a minimum, for each OOS trouble report not cleared within 24 hours, the following information:

  a. Customer Name
  b. Customer Street Address (not a mailing address such as a PO Box)
  c. Date and time OOS trouble was reported
  d. Type of trouble reported
  e. Date and time the OOS trouble was cleared
  f. Description of the action taken to clear the trouble
  g. Did the trouble involve outside plant, and if so, did it involve a subscriber carrier system?
  h. If so, provide the type and manufacturer of the carrier system and an estimate of when the system was installed

Kate Whitney
December 17, 2014

On October 6, 2014, CenturyLink QC filed a Motion for Protective Order in Docket No. N2014.4.38 seeking protection from public disclosure of the information contained in the above mentioned reports. At its November 13, 2014 open meeting the Commission granted CenturyLink QC's motion which is memorialized in Order No. 7345a with a service date of November 24, 2014.

Also, in a November 12, 2014 Notice of Commission Action the Commission consolidated Dockets No. N2014.4.38 and D2014.11.91 and, as of November 12, 2014, is administering the dockets under Docket No. D2014.11.91.

Therefore, in accordance with the above referenced August 24, 2014 and November 12, 2014 Notices of Commission Action, and Order No. 7345a granting of CenturyLink QC's motion for protection from public disclosure, CenturyLink QC is filing herewith on yellow paper in Docket No. D2014.11.91 the following **confidential** reports:

- The OOS<24 Hours report for the Month of October, 2014, for each legacy Qwest wire center in the same format as the OOS<24 Hours reports provided to the PSC in March, 2014.

- For the month of October, 2014, for each OOS trouble report not cleared within 24 hours, the following information:

  a. Customer Name;
  b. Customer Street Address (not a mailing address such as a PO Box);
  c. Date and time OOS trouble was reported;
  d. Type of trouble reported;
  e. Date and time the OOS trouble was cleared;
  f. Description of the action taken to clear the trouble;
  g. Whether the trouble involved outside plant, and if so, whether it involved a subscriber carrier system;
  h. If so, the type and manufacturer of the carrier system and an estimate of when the system was installed.

Questions about these confidential reports can be directed to me.

Respectfully,