

**PUBLIC SERVICE COMMISSION
STATE OF MONTANA**

Brad Johnson, Chairman
Travis Kavulla, Vice Chairman
Kirk Bushman, Commissioner
Roger Koopman, Commissioner
Bob Lake, Commissioner



1701 Prospect Avenue
PO Box 202601
Helena, MT 59620-2601
Voice: 406.444.6199
Fax #: 406.444.7618
<http://psc.mt.gov>
E-Mail: psc_webmaster@mt.gov

July 9, 2015

TO: Dennis R. Lopach, PC
4 Carriage Lane
Helena, MT 59601

FROM: Gary Duncan and Mike Dalton

RE: Data requests in Docket D2014.11.91

Enclosed please find data request PSC-020 of the Montana Public Service Commission to the Missouri River Residents for Improved Telecommunications Service in the above referenced docket. When responding, please restate the data request and identify the respondent. Additional discovery requirements are contained in the February 28, 2015 Procedural Order No. 7388c.

Per the July 9, 2015 Notice of Staff Action, responses must be filed on or before July 31, 2015. Respondent must file an original and four copies with the Commission, 1701 Prospect Avenue, P.O. Box 202601, Helena, Montana 59620-2601. Responses must also be e-filed at <http://psc.mt.gov> (go to "Account Login/Registration" under the "Electronic Documents" tab).

If you have any questions regarding discovery, please contact Gary Duncan at 406-444-6189, gduncan@mt.gov or Mike Dalton at 406-444-6185 mdalton2@mt.gov. Questions on the e-filing process should be directed to Sandy Scherer at 406-444-6180, sscherer@mt.gov.

Sincerely,

A handwritten signature in cursive script that reads "Gary Duncan".

Gary Duncan
Regulatory Division
Montana Public Service Commission

Service Date: July 9, 2015

DEPARTMENT OF PUBLIC SERVICE REGULATION
BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MONTANA

IN THE MATTER OF CenturyLink QC's) REGULATORY DIVISION
Service Quality and Its Response to Notice of)
Commission Action in Docket N2014.3.38,) DOCKET NO. D2014.11.91
Including Petition for Waiver of Admin. R.)
Mont. 38.5.3371(7)(b))

IN THE MATTER OF the Request of Staff of) DOCKET NO. N2014.4.38
the Montana Public Service Commission for)
CenturyLink Service Quality Information)

DATA REQUEST PSC-20 OF THE
MONTANA PUBLIC SERVICE COMMISSION
TO
MISSOURI RIVERS RESIDENTS FOR IMPROVED TELECOMMUNICATIONS
SERVICE

PSC-020

Regarding: Public Safety
Witness: Jamruska-Misner

- a. Do the Missouri River Residents believe the condition of the CenturyLink network in their area jeopardizes public safety?
- b. Are their specific instances where public safety was compromised? If so please describe those situations.
- c. Is it the Missouri Rivers Residents position that the Public Service Commission should no longer certify CenturyLink QC as an Eligible Telecommunications Carrier (ETC) until such time as CenturyLink has committed to a comprehensive plan to provide safe and reliable telecommunications service in the Cascade and Wolf Creek exchanges?