

Service Date: April 1, 2015

DEPARTMENT OF PUBLIC SERVICE REGULATION  
BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MONTANA

IN THE MATTER OF Havre Pipeline ) REGULATORY DIVISION  
Company's Service Quality and Its Response )  
to Notice of Commission Action in ) DOCKET NO. D2015.3.32  
N2014.11.92 )  
)  
)  
IN THE MATTER OF the Request of the ) DOCKET NO. N2014.11.92  
Montana Public Service Commission for )  
Havre Pipeline Company Service Quality )  
Information )

**NOTICE OF COMMISSION ACTION AND NOTICE OF FILING AND  
INTERVENTION DEADLINE**

On November 14, 2014, the Montana Public Service Commission (Commission), via a *Notice of Commission Action*, initiated an N docket based upon the receipt of quality-of-service complaints about Havre Pipeline Company's (HPC) natural gas service in North-Central Montana. HPC is majority owned by NorthWestern Energy (NWE). The Commission directed HPC to file a plan within 20 days of the issuance of the November 14, 2014 *Notice of Commission Action* to explain what it would do to meet its obligations as a public utility to provide reliable natural-gas service.

On November 20, 2014, NWE, on behalf of HPC, requested an extension to file a response to the Commission's *Notice of Commission Action* on or before January 5, 2015. On November 26, 2014, the Commission issued a second *Notice of Commission Action* granting NWE/HPC an extension. On January 5, 2015, NWE/HPC filed its *Response to the Montana Public Service Commission's Notice of Commission Action issued on November 14, 2014*.

At a work session on February 24, 2015, the Commission took action to initiate a contested case proceeding and to allow for intervention. A consolidation of this matter with Docket No. N2014.11.92 is being issued at the same time as this notice. Commission staff may direct discovery to NWE/HPC prior to the issuance of a procedural schedule in this docket. NWE/HPC shall respond to these discovery requests within 14 calendar days of their issuance.

A copy of the NWE/HPC *Response* is available for inspection at the business offices of the PSC, 1701 Prospect Avenue, Helena, Montana 59601, and may also be viewed on its website at <http://psc.mt.gov> under Docket N2014.11.92. The Montana Consumer Counsel, 111 North Last Chance Gulch, Suite 1B, P.O. Box 201703, Helena, Montana 59620-1703, telephone (406) 444-2771, is available and may be contacted to assist and represent the interests of the consuming public in this matter.

Any interested person who is directly affected by the filing and wants to be a party to this Docket must file a petition to intervene with the PSC **no later than April 22, 2015** (intervention deadline). By the intervention deadline, a person petitioning for intervention must: (1) Submit the petition electronically (e-file) on the PSC's website at <http://psc.mt.gov> ("Account Login/Registration" under "Electronic Documents" tab); and (2) physically deliver or mail the original petition to the PSC at the above address. The PSC will not post an e-filed petition to its website until it receives the original from the petitioner. A person petitioning for intervention in this docket must also serve a hard copy of the petition on counsel for NWE/HPC, 208 N. Montana, Ste. 205, Helena, MT, and the MCC at the address above.

An interested person who does not wish to formally intervene in this docket may mail or deliver written comments to the PSC at the above address, or submit comments electronically on the PSC's website at <http://psc.mt.gov> ("Comment on Proceedings").

The PSC has jurisdiction over this matter pursuant to Title 69, Chapter 3 of the Montana Code Annotated, and will treat this matter as a contested case under the Montana Administrative Procedures Act. *See* Mont. Code Ann. § 2-4-601 *et seq.*

BY THE MONTANA PUBLIC SERVICE COMMISSION

BRAD JOHNSON, Chairman  
TRAVIS KAVULLA, Vice Chairman  
KIRK BUSHMAN, Commissioner  
ROGER KOOPMAN, Commissioner  
BOB LAKE, Commissioner