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Telemarketing

The National Do-Not-Call Registry – The National do-not-call registry is administered by the Federal Trade Commission (FTC). You can register online at www.donotcall.gov or call toll-free, 1-888-382-1222 (TTY 1-866-290-4236), from the number you wish to register. This will stop most, but not all, telemarketing calls.

Exemptions – Not all calls are covered by the National and State registries. Allowed calls include, but may not be limited to, calls from political organizations, charities and non-profits, calls from companies with which you have an existing business relationship or have given permission to call, and survey calls. If you receive calls from an exempt business and don't want them to continue calling you, ask them to put you on their do not call list.

Complaints - If telemarketers continue to call after a request is made to put a residential number on the DO-NOT-CALL registries, they may be violating FCC, FTC, or state rules. Violations against the National do-not-call registry should be reported to the FTC at www.donotcall.gov, or by calling 1-888-382-1222. Violations against the State do-not-call registry should be reported to the Office of Consumer Protection of the Montana Dept. of Justice. They can be reached at 1-406-444-4500 or toll-free at 1-800-481-6896. The Federal Communications Commission web site, www.fcc.gov, has consumer information on telemarketing and how to file a complaint. Their toll free number is 1-888-225-5322.

The State Do-Not-Call Registry - The State do-not-call registry is administered by the Office of Consumer Protection at the Department of Justice. Registering for the National Do-Not-Call Registry will result in placement on the State Do-Not-Call Registry. See MCA 30-14-1601 through 1606, Telephone Solicitation No-Call list, and MCA 45-8-216, Unlawful Automated Telephone Solicitation-Exceptions-Penalties, for more information.

